

## Terms and Conditions for SimplyGo – EZ-Link Wallet with Mastercard and Klook Partnership

1. This promotion is valid from 01 October 2025 to 31 December 2025.
2. Promotion code is valid for use on tours and activities, hotel bookings and selected car rentals when payment is made with EZ-Link Wallet with Mastercard.  
Discounts will be applied based on the following minimum spend tiers:
  - S\$15 off with a minimum spend of S\$200
  - S\$20 off with a minimum spend of S\$250
  - S\$40 off with a minimum spend of S\$460
3. Each promotion code is valid for a one-time use per user account only.
4. Each promotion code is valid for a limited number of checkouts, on a first-come, first-served basis. Code redemption does not guarantee availability for use at checkout. While stocks last.
5. By participating in this promotion, you consent to Klook sharing and processing your booking/payment metadata solely to administer this promotion, prevent fraud, and perform aggregated analytics, in accordance with the Personal Data Protection Act 2012 (PDPA) and its privacy notices.
6. Discount will be applied to the final price which will be displayed on the payment page if promotion code is successfully applied. No discount will be given if promotion code fails to apply.
7. This promotion is valid only for Singapore users with a Singapore mobile number and Singapore residential address registered on their Klook account. Klook may request reasonable verification.
8. If a booking is cancelled, partially refunded, or modified such that eligibility conditions are no longer met, the discount will be voided, and any refunded amount will be net of the discount. Codes will not be re-issued or reinstated.
9. This promotion is valid only for bookings made via Klook's website and mobile app, excluding listings on third-party platforms (Agoda, Booking.com, Hotels.com).
10. This promotion does not apply to [Stay+ bundles](#), Pay Later for Hotels, Pay at Pickup for [Car rentals](#), [Travel Insurance](#), and products in the [Non-Applicable Activity List](#).
11. This promotion is not valid for payments routed via third-party mobile wallets (e.g. Apple Pay, Google Pay, Samsung Pay). This promotion applies only when check-out is completed using EZ-Link Wallet with Mastercard within the Klook app or website.
12. Prices listed may be subject to service charge and prevailing government taxes where applicable.
13. Privileges cannot be exchanged for cash or used in conjunction with other promotional programmes, offers, discount cards, vouchers or VIP privileges unless otherwise stated.
14. Klook reserves the right to require payment of fees or charges for any Services offered by Klook.
15. You shall pay all applicable fees or charges, as described on this Website in connection with such Services selected by you.
16. Klook reserves the right to change its price list for fees or charges at any time, upon notice to you, which may be sent to you by email or posted on this Website.
17. Your use (or continued use) of the Services offered by Klook following such notification constitutes your acceptance of any new or revised fees or charges.
18. Klook supports payments in different currencies and rates can be converted into different currencies for your convenience.
19. Activity rates indicated in a certain currency are at a rate determined by Klook, estimated using market spot rates.
20. Payment currency will be clearly indicated at time of payment.
  - Some credit cards may charge additional fees in handling certain currencies, please consult with your credit card issuer if additional charges will apply to your transaction.
21. The specific terms of each merchant and activity (including any blackout dates, capacity controls, surcharges, and passport/visa requirements) apply. Where they are stricter than these promotion terms, they will prevail.

22. To the maximum extent permitted by law, Klook and SimplyGo are not liable for indirect or consequential losses. Klook acts as the merchant for bookings while suppliers are solely responsible for the delivery of services. Travel remains subject to government advisories and entry requirements.
23. Klook reserves the right to suspend, cancel or modify the promotion at any time without prior notice.
24. If these promotion terms conflict with Klook's platform terms, these promotion terms shall prevail for this promotion.