

‘Spin to Win’ – Terms & Conditions (“T&Cs”)

1. The game T&Cs pertaining to the ‘Spin to Win’ campaign (“Campaign”) which runs from 1 August 2025 to 31 August 2025 (“Campaign Period”) are stated below.
2. By registering for or taking part in this Campaign, users agree to be bound by these T&Cs and the decision(s) of SimplyGo Pte. Ltd. (“SimplyGo”) in relation to and in connection with this Campaign.
3. The game platform will be accessible only to users of the SimplyGo app during the Campaign Period for the purpose of participating in the game.
4. **Eligibility and Game Play**
 - 4.1 To participate, users are to download the SimplyGo app and activate their EZ-Link Wallet to receive the incentives into their account. Thereafter, users can redeem one (1) spin chance in the game using sixty (60) EZ-Link reward points. Users can redeem and play the game multiple times during the Campaign Period, if they have sufficient reward points to redeem. Once a user wins an incentive, they will not be eligible to participate in the campaign again.
 - 4.2 The incentives for the game are as follow:
 - i. Sixty Singapore cents (\$\$0.60) of EZ-Link Wallet credits (“Incentive 1”) and six Singapore dollars (\$\$6.00) of EZ-Link Wallet credits (“Incentive 2”) will be credited directly into the respective winners’ EZ-Link Wallet in the SimplyGo app;
 - ii. Winners of the Mochiak EZ-Link Charm and Ah Guo EZ-Link Cards Set with sixty Singapore dollars (\$\$60) load value (“Incentive 3”) will be notified through their registered email address on the SimplyGo App by 5 September 2025. Incentives will be mailed to the local address registered by the users in the SimplyGo app. Winners are advised to ensure their mailing address is accurate and up to date by 1 September 2025. Incentives not delivered due to incorrect or incomplete addresses will not be reissued.
 - 4.3 For the incentive stated in Clause 4.2.i. of these T&Cs, EZ-Link Wallet credits will be credited directly into the user’s EZ-Link Wallet. For this purpose of crediting incentives into a user’s EZ-Link Wallet, the respective users must hold a valid EZ-Link Wallet and must agree to be contacted by SimplyGo to receive their incentive(s).
5. Users are to update their SimplyGo App profile information before or within the Campaign Period. Incomplete or invalid SimplyGo App profile information shall not be entitled to receive any incentive(s).
6. For winners who are unsubscribed from SimplyGo’s electronic mailing list, you will be given up to 30 September 2025 to reach out to SimplyGo to redeem your Incentive(s). Upon the expiration of this on 30 September 2025, SimplyGo reserves the right to forfeit your Incentive(s) without any further notice or liability to you. If a winner is unsubscribed from SimplyGo’s electronic mailing list and remains uncontactable through other means, SimplyGo also reserves the right to forfeit the Incentive(s) without any further notice or liability to such winners.
7. All Incentives received by the users from this Campaign are not transferrable, exchangeable, or redeemable for cash/credit in kind. All Incentives received also cannot be used to offset against

any form of administrative payments charged by SimplyGo or any outstanding amounts owed to SimplyGo prior to and/or after the user's participation in this Campaign.

8. Users who are eligible to receive the Incentives are decided by SimplyGo in its sole and absolute discretion and the determination of such eligible users according to SimplyGo's decision shall be final and conclusive.
9. SimplyGo reserves the right to postpone the Campaign Period, withdraw and forfeit any incentive(s) without any further notice or liability to any party. All Incentive(s) are available while stocks last. SimplyGo also reserves the right to adjust the quantity of Incentive(s) and the chances of Incentive(s) distribution at any time during the Campaign without prior notice. Any changes in the Campaign mechanics will be published in an updated version of these T&Cs and in the FAQs for this Campaign, which can be found on the SimplyGo App within the 'Spin to Win' Game page under the "Rewards" Tab.
10. SimplyGo will not be responsible for any failure, delay, injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error in transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any evidence, information, notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication authorities or any other parties, and the consequences arising from the non-receipt of such communication.
11. SimplyGo does not assume any responsibility or liability for the acts, omissions, representations, warranties, or guarantees (whether express or implied) of any merchant, nor for the quality, fitness for purpose, merchantability, or any other aspect of the goods or services provided. SimplyGo shall not be liable for any loss, damage, cost, or expense (whether direct, indirect, special, or consequential) suffered or incurred by any party arising from or in connection with any unforeseen circumstances, including but not limited to the unavailability, withdrawal, cancellation, termination, suspension, modification, or delay of the Campaign or any part thereof, regardless of the cause or reason. Participation in this Campaign is at the user's sole risk and discretion. Users are advised to directly approach and resolve any queries, disputes, claims, complaints, or issues relating to the goods or services provided by the participating merchant(s) with the relevant merchant(s).
12. When a qualified user receives or redeems his/her incentive(s), he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these T&Cs. SimplyGo reserves the right to change these T&Cs from time to time at its discretion to the extent permitted by law.
13. SimplyGo reserves the right to investigate complaints or reported violations of these T&Cs and to take any action SimplyGo deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
14. SimplyGo reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend, or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these T&Cs and any brochures, marketing or promotional materials relating to this Campaign, these T&Cs shall prevail.

15. SimplyGo's decision on all matters relating to this Campaign shall be final, conclusive and binding on all users and any other person. SimplyGo has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason. No correspondence or claims will be entertained.
16. These T&Cs shall be governed by the laws of the Republic of Singapore.
17. For terms and conditions governing all SimplyGo in-app games, please refer to <https://simplygo.com.sg/terms-and-conditions-simplygo-services/#simplygo-mobile-app-usage-terms-and-conditions>

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