Whack-O-PanDee Game—Terms & Conditions ("T&Cs")

- 1. The game T&Cs pertaining to Whack-O-PanDee ("Campaign") from 27th March 2025 to 2nd April 2025 ("Campaign Period") are stated below.
- 2. By registering for or taking part in this Campaign, players agree to be bound by these T&Cs and the decision(s) of SimplyGo Pte. Ltd. ("SimplyGo") in relation to and in connection with this Campaign.

3. Eligibility and Game Play

- 3.1 To begin the game, you will need the SimplyGo app. Head on to the 'Rewards' tab within the SimplyGo app, click on 'Whack-O-PanDee' banner under 'EZ-Link Games' and click on 'Proceed' to start the game.
- 3.2 Players will need to utilize their EZ-Link Reward points to redeem game chances to play, with each game chance being redeemable for one hundred (100) EZ-Link Reward points.
- 3.3 There are no limitations on the number of game chances that players can attain by utilizing their EZ-Link Reward points.
- 3.4 SimplyGo reserves the rights to amend the number of plays per day without any further notice or liability to any party.

4. Prizes

- 4.1 The prizes for the game are as follows:
 - 1x Grand Prize: 400% Fortune Jumbo Zombie Party Figure (7th Anniversary Edition) worth \$319.00
 - 100x Prizes: OPanDee Exclusive Design EZ-Link card
- 5. For the prizes stated in Clause 4.1 of these T&Cs, the top winner will be contacted via email by SimplyGo and a phone call by Action City and the next 100 winners will be contacted via email by SimplyGo with the instructions to redeem their prizes. The top winner's username will be published on SimplyGo's social media platforms.
- 6. The collection point of the prizes is as follows:
 - 1x Grand Prize BLAXK by ActionCity
 Address: 107 N Bridge Rd, #01-03 Funan, Singapore 179105
 - 100x Prizes SimplyGo Office
 Address: 438B Alexandra Road, Blk B Alexandra Technopark #06-08

Address: 438B Alexandra Road, Blk B Alexandra Technopark #06-08/09, Singapore 119968

- 7. Players are to update their SimplyGo app profile information before or within the Campaign Period. Incomplete or invalid SimplyGo app profile information shall not be entitled to receive any prizes.
- 8. Profile information such as name, contact information and residential address obtained will be shared with applicable and relevant third parties for the purpose of fulfilment of the prizes.
- 9. SimplyGo reserves the rights to postpone the Campaign Period, withdraw and forfeit any prizes without any further notice or liability to any party. Any changes in the Campaign Period will be published in an updated version of these T&Cs and in the FAQs for this Campaign, which can be found on the SimplyGo app within the 'Whack-O-Pandee' Game page under the 'Rewards' tab.
- 10. All prizes received by the players from this Campaign are not transferrable, exchangeable, or redeemable for cash/credit in kind. All prizes received also cannot be used to offset against any form of administrative payments charged by SimplyGo or any outstanding amounts owed to SimplyGo prior to and/or after the user's participation in this Campaign.
- 11. Players who are eligible to receive the prizes are decided by SimplyGo in its sole and absolute discretion and the determination of such eligible players according to SimplyGo's decision shall be final and conclusive.
- 12. The top 101 players on the leaderboard who are eligible to win the prizes will be notified via the email indicated on their SimplyGo app profile information.
- 13. Please note that the name and contact number of the top player eligible for the grand prize will be shared with Action City Singapore for prize collection purposes.
- 14. SimplyGo will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error, failure or delay in the transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, postal or telecommunication authorities or any other party, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
- 15. When a qualified player receives or redeems his/her prizes, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these T&Cs. SimplyGo reserves the right to change these T&Cs from time to time at its discretion to the extent permitted by law.
- 16. SimplyGo reserves the right to investigate complaints or reported violations of these T&Cs and to take any action SimplyGo deems appropriate, including, but not limited to, reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.

- 17. SimplyGo's decision on all matters relating to this Campaign shall be final, conclusive and binding on all users and any other person. SimplyGo has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason. No correspondence or claims will be entertained.
- 18. SimplyGo reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend, or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these T&Cs and any brochures, marketing or promotional materials relating to this Campaign, these T&Cs shall prevail.
- 19. These T&Cs shall be governed by the laws of the Republic of Singapore.
- 20. For terms and conditions governing all SimplyGo in-app games, please refer to https://simplygo.com.sg/terms-and-conditions-simplygo-services/#simplygo-mobile-app-usage-terms-and-conditions.