

TERMS AND CONDITIONS - SIMPLYGO "GET \$10 EZ-LINK WALLET CREDITS UPON SIGNING UP TO EZ-LINK MOTORING SERVICE WITH MASTERCARD" CAMPAIGN

(05 August 2024 – 31 March 2025)

1. These terms and conditions ("Terms and Conditions") shall apply to the "GET \$10 EZ-LINK WALLET CREDITS UPON SIGNING UP TO EZ-LINK MOTORING SERVICE WITH MASTERCARD" Campaign ("Campaign") organised by SimplyGo Pte. Ltd. ("SPL").
2. By registering or taking part in this Campaign, you agree to be bound by these Terms and Conditions and the decision(s) of SPL in relation to and in connection with this Campaign.
3. The Campaign starts from 05 August 2024 00:00hrs and ends on 28 October 2024 23:59hrs for Qualifying period 1, from 29 October 2024 00:00hrs and ends on 31 January 2025 23:59hrs for Qualifying period 2 and from 01 February 2025 00:00hrs and ends on 31 March 2025 23:59hrs for Qualifying period 3 (both dates inclusive) ("Campaign Period").
4. This Campaign will be applicable to transactions made at carparks with Electronic Parking System ("EPS") or at Electronic Road Pricing ("ERP") gantries that accept EZ-Link motoring service within the Campaign Period. Only users who have signed up for EZ-Link Motoring service with a registered Mastercard Credit or Debit Card as a source of fund and have activated their EZ-Link Wallets shall be eligible to participate in this Campaign ("Sign-Up").
5. Campaign Mechanics:
 - a. Users must sign up for EZ-Link Motoring Service with any credit or debit Mastercard during or before the expiry of the Campaign Period.
 - b. Users must activate their EZ-Link Wallets before the expiry of the Campaign Period.
 - c. Users must make at least one (1) EPS and/or ERP transaction with minimum transaction amount of two Singapore dollars (S\$2). within the Campaign Period on their EZ-Link motoring service accounts ("Eligible Transaction").
 - d. Each user who has successfully made an Eligible Transaction ("Qualified User") shall be entitled to receive ten Singapore dollars (S\$10) in EZ-Link Wallet credits ("Wallet Credits").
 - e. The incentive is limited to the first ten thousand (10,000) successful Sign-Ups within the Campaign Period.
6. Eligible Transactions exclude any cancelled, disputed, reversed, refunded unauthorised/fraudulent transactions or any other non-qualifying transactions as determined by SPL.

7. One (1) registered EZ-Link motoring service account is entitled to receive up to a maximum of ten Singapore dollars (S\$10) in EZ-Link Wallet credits during the Campaign Period regardless of the number of vehicles registered under the credit or debit Mastercard.
8. Qualified Users will receive the Wallet Credits in their EZ-Link Wallets by 15 December 2024 (Qualifying period 1) or 15 March 2025 (Qualifying period 2) or 15 May 2025 (Qualifying period 3).
9. To qualify for the Wallet Credits, Qualified Users must:
 - a. Ensure that their SimplyGo App profile information is updated and accurate. Incomplete, inaccurate or invalid SimplyGo App profile information shall not be entitled to receive any Wallet Credits; and
 - b. Ensure that their EZ-Link Wallets are activated until the Wallet Credits are credited into their EZ-Link Wallets.
10. All Eligible Transactions made during the Campaign Period must be posted and captured in SPL's system within the Campaign Period to qualify for this Campaign.
11. This Campaign is not applicable for all other EZ-Link cards (including Motoring Card(s)), EZ-Link card(s) enrolled into the Auto Top-up Corporate Fleet program and for all Concession cards.
12. SPL may at any time and in its sole and absolute discretion vary or substitute the Wallet Credits without any further notice or liability to any party. The substituted incentive may or may not be of similar value to the original incentive.
13. The Wallet Credits are not transferrable, exchangeable, refundable, or redeemable for cash/credit in kind. The Wallet Credits also cannot be used to offset against any outstanding amounts owed to SPL prior to the user's participation in this Campaign.
14. SPL reserves the right to withdraw the Wallet Credits, forfeit the Wallet Credits and/or pick a replacement user to receive the Wallet Credits under the following circumstances:
 - a. an Eligible Transaction are (in full or in part) cancelled or reversed by any party for any reason.
 - b. if there is any difficulty in crediting the Wallet Credits into the first eligible Qualified User's EZ-Link Wallet; or
 - c. it is determined by SPL that the user has breached any of the terms and conditions stated herein.

15. Selected Qualified Users are decided by SPL in its sole and absolute discretion and the determination of the selected Qualified Users according to SPL transaction records shall be final and conclusive.
16. SPL shall not be responsible for any failure or delay in the posting of EPS or ERP transactions, which may result in any customer being omitted from this Campaign, or any failed deductions at any EPS or ERP that may result in less EPS or ERP transactions.
17. The Campaign is subject to the General Conditions of Issue and use for EZ-Link cards and Terms and Conditions for the SimplyGo Mobile Application and the EZ-Link Wallet, located at <https://simplygo.com.sg/terms-and-conditions-simplygo-services/#simplygo-mobile-app-usage-terms-and-conditions>
18. SPL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Campaign (including but not limited to any error, failure or delay in the transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, postal or telecommunication authorities, or any other party, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
19. When a Qualified User receives or redeems his/her Wallet Credits, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. SPL reserves the right to change these Terms and Conditions from time to time in its discretion to the extent permitted by law.
20. SPL reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action SPL deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
21. SPL's decision on all matters relating to this Campaign shall be final, conclusive and binding on all cardmembers and any other person. SPL has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason. No correspondence or claims will be entertained.
22. SPL reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend, or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this Campaign, these Terms and Conditions shall prevail.
23. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

Correct as of 24 October 2024