

### 'Scratch and Win' - Terms & Conditions ("T&Cs")

1. The game T&Cs pertaining to the 'Scratch and Win' campaign ("Campaign") which runs from 01<sup>st</sup> August 2024 to 10<sup>th</sup> August 2024 ("Campaign Period") are stated below.
2. By taking part in this Campaign, users agree to be bound by these T&Cs and the decision(s) of EZ-Link in relation to and in connection with this Campaign.
3. To participate, users are to download the EZ-Link App and activate their EZ-Link Wallet in order to receive the incentives into their account. Thereafter, users can utilise fifty-nine (59) EZ-Link Reward points for one (1) scratch and win play. This is capped at eight (8) game plays (scratch cards) throughout the Campaign Period, while stocks (point redemptions for scratch cards) last.
4. The incentives for the games are as follow:
  - i. Fifty-nine Singapore cents (S\$0.59) of EZ-Link Wallet credits ("Incentive 1") will be credited directly into the respective winners' EZ-Link Wallets; or
  - ii. Winners of the AWWA EZ-Link Cards Set with fifty-nine Singapore dollars (S\$59) load value ("Incentive 2") will be notified via their registered email address on the EZ-Link App. Winners are to collect their Incentive 2 before 30 September 2024.
5. For the incentive stated in Clause 4.i. of this T&Cs, EZ-Link Wallet credits will be credited directly into the user's EZ-Link Wallet. For this purpose of crediting incentives into a user's EZ-Link Wallet, the respective users must hold a valid EZ-Link Wallet and must agree to be contacted by EZ-Link to receive their incentive(s).
6. Users are to update their EZ-Link App profile information before or within the Campaign Period. Incomplete or invalid EZ-Link App profile information shall not be entitled to receive any incentive(s).
7. Profile information such as name, contact information and residential address obtained will be shared with applicable third parties for the purpose of the fulfilment of the incentives.
8. EZ-Link reserves the rights to postpone the Campaign Period, withdraw and forfeit any incentive(s) without any further notice or liability to any party. Any changes in the Campaign Period or Campaign mechanics will be published in an updated version of these T&Cs and in the FAQs for this Campaign, which can be found on the EZ-Link App within the '**Scratch and Win**' Game page under the 'Discover' Tab.
9. All incentive(s) received in monetary form by the users under this Campaign are not transferrable, exchangeable, or redeemable for cash/credit in kind. All incentive(s) received in monetary form also cannot be used to offset against any form of administrative payments charged by EZ-Link.
10. EZ-Link will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
11. When a qualified user receives or redeems his/her incentive(s), he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these T&Cs. EZ-Link reserves the right to change these T&Cs from time to time at its discretion to the extent permitted by law.
12. EZ-Link reserves the right to investigate complaints or reported violations of these T&Cs and to take any action EZ-Link deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.

13. EZ-Link's decision on all matters relating to this Campaign shall be final. No correspondence or claims will be entertained.
14. EZ-Link reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend, or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these T&Cs and any brochures, marketing or promotional materials relating to this Campaign, these T&Cs shall prevail.
15. These T&Cs shall be governed by the laws of the Republic of Singapore.
16. For terms and conditions governing all EZ-Link in-app games, please refer to <https://www.ezlink.com.sg/terms/ez-link-mobile-app-in-app-games/>.

*Updated as of 25<sup>th</sup> July 2024*