

Due to scheduled maintenance on EZ-Link's systems, the following services will be temporarily unavailable on **13 March 2024 (Wed), 2200 hours – 14 March 2024 (Thurs), 0600 hours**.

**EZ-Link App:**

- Top-ups to the EZ-Link Wallet
- Top-ups to SimplyGo EZ-Link cards
- Checking of SimplyGo EZ-Link/EZ-Link card details, balances, and transaction history

**SimplyGo App:**

- Top-ups to SimplyGo EZ-Link cards
- Checking of SimplyGo EZ-Link/EZ-Link card details, balances, and transaction history

**Devices at Transit Areas:**

- Checking of SimplyGo EZ-Link/EZ-Link card details, balances, and transaction history
- Top-ups to SimplyGo EZ-Link cards
- Upgrading of EZ-Link cards to SimplyGo EZ-Link

**Customers are advised to perform their transactions before the maintenance.**

Usages of EZ-Link, SimplyGo EZ-Link and Concession cards are unaffected and affected services will resume upon completion of the scheduled maintenance.

For urgent enquiries, please contact our Customer Service hotline at 6496 8300 (8am – 6pm daily, except Public Holidays).

We sincerely apologize for the inconvenience caused.