

TERMS AND CONDITIONS - EZ-LINK “TOP-UP EZ-LINK MOTORING CARD AND WIN PETROL VOUCHERS” CAMPAIGN
(27 November 2023 – 31 December 2023)

1. These terms and conditions (“Terms and Conditions”) shall apply to the **“Top-up EZ-Link Motoring card and win petrol vouchers”** Campaign (“Campaign”) organised by EZ-Link Pte Ltd (“EZL”).
2. By registering or taking part in this Campaign, you agree to be bound by these Terms and Conditions and the decision(s) of EZL in relation to and in connection with this Campaign.
3. The Campaign starts from 27 November 2023 00:00hrs to 31 December 2023 23:59hrs (both dates inclusive) (“Campaign Period”) and will be applicable to transactions made at carpark with Electronic Parking System (“EPS”) or at Electronic Road Pricing (“ERP”) gantries that accept EZ-Link cards within the Campaign Period. Only users with EZ-Link Motoring card (“Motoring Card”) shall be eligible to participate in this Campaign.
4. Campaign Mechanics:
 - a. The user must have a valid account on the EZ-Link App on or before the expiry of the Campaign Period.
 - b. Motoring Card(s) must be added to the user’s EZ-Link App account before or during the Campaign Period.
 - c. Any valid Mastercard must be added into the Payment Method on or before the expiry of the Campaign Period.
 - d. Clock at least five (5) EPS or ERP transactions within the following qualifying period(s) on the Motoring card(s) stated in Clause 4.b. (“Eligible Transactions”);
 - 27 November 2023 – 3 December 2023 (Qualifying Period 1)
 - 4 December 2023 – 10 December 2023 (Qualifying Period 2)
 - 11 December 2023 – 17 December 2023 (Qualifying Period 3)
 - 18 December 2023 – 24 December 2023 (Qualifying Period 4)
 - 25 December 2023 – 31 December 2023 (Qualifying Period 5)
 - e. A minimum top-up of twenty Singapore dollars (S\$20) must be made via Express/Ad-hoc top up or Auto top up to any Motoring Card(s) stated in Clause 4.b using any Mastercard as stated in Clause 4.c must be completed within the EZ-Link app (“Eligible Top-up Transaction”).
 - f. New users who do not have any ERP or EPS transacted with any EZ-Link card(s) that are added into the EZ-Link app after 27 May 2023 will get two (2) lucky draw chances for their first Eligible Top-up Transaction.
 - g. User will get one (1) lucky draw chance for each Eligible Top-up Transaction within each qualifying period.

- h. There will only be one (1) lucky draw for this Campaign and fifty (50) lucky winners will be picked from each qualifying period.
 - i. Each winner shall be entitled to receive twenty Singapore dollars (S\$20) in petrol vouchers ("Prize").
 - j. Lucky draw chance(s) cannot be accumulated for the next qualifying period and will reset at the start of the next qualifying period.
- 5. Calculation of Eligible Top-up Transactions is based on the dates of the successful top-up(s) made to the eligible Motoring Card(s) via the EZ-Link app. It excludes any cancelled, disputed, reversed, refunded unauthorised/fraudulent transactions or any other non-qualifying transactions as determined by EZL.
- 6. One (1) registered EZ-Link app account is entitled to receive up to one (1) Prize during each Qualifying Period regardless of the number of active Motoring Card(s) added to the EZ-Link App account.
- 7. The draw date for this Campaign will be on 2 January 2024.
- 8. Winners will be contacted by EZ-Link for Prize fulfilment and by proceeding with the necessary steps for Prize fulfilment, they agree to allow EZ-Link to disclose their names in the announcements of the lucky draw results published by EZ-Link on EZ-Link owned channels.
- 9. To qualify for the Prize, winners must:
 - a. Ensure that their EZ-Link App profile information is updated and accurate. Incomplete, inaccurate or invalid EZ-Link App profile information shall not be entitled to receive any Prize(s).
 - b. The validity of the Prize(s) will be until 28 February 2024. All unclaimed Prize(s) will be forfeited.
- 10. All Eligible Top-up Transactions made during the qualifying period(s) must be posted and captured in EZL's system within the Campaign Period in order to qualify for this Campaign.
- 11. This Campaign is not applicable for all other EZ-Link cards (except for Motoring Card(s)), EZ-Link card(s) enrolled into the Auto Top-up Corporate Fleet program and for all Concession cards.
- 12. EZL may at any time and in its sole and absolute discretion vary or substitute the Prize without any further notice or liability to any party. The substituted Prize may or may not be of similar value to the original Prize.
- 13. Prize is not transferrable, exchangeable, refundable, or redeemable for cash/credit in kind. Prize also cannot be used to offset against any outstanding amounts owed to EZL prior to the user's participation in this Campaign.

14. EZL reserves the right to withdraw the Prize, forfeit the Prize and/or pick a replacement user to receive the Prize under the following circumstances:
 - a. an Eligible Top-up Transaction is (in full or in part) cancelled or reversed by any party for any reason; or
 - b. it is determined by EZL that the user has breached any of the terms and conditions stated herein.
15. Selected winners are decided by EZL in its sole and absolute discretion and the determination of the selected winners according to EZL transaction records shall be final and conclusive.
16. EZL shall not be responsible for any failure or delay in the posting of EPS transactions, which may result in any customer being omitted from this Campaign, or any failed deductions at any EPS that may result in less EPS transactions.
17. The Campaign is subject to the General Conditions of Issue and use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at <https://www.ezlink.com.sg/terms/#ezlink-mobile-app>
18. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Campaign (including but not limited to any error, failure or delay in the transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, postal or telecommunication authorities, or any other party, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
19. When a qualified winner received or redeems his/her Prize, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZL reserves the right to change these Terms and Conditions from time to time in its discretion to the extent permitted by law.
20. EZL reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZL deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
21. EZL's decision on all matters relating to the Campaign shall be final, conclusive and binding on all cardmembers and any other person. EZL has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason. No correspondence or claims will be entertained.

22. EZL reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend, or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this campaign, these Terms and Conditions shall prevail.
23. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

Correct as of 16 November 2023.