

Due to scheduled maintenance on EZ-Link's systems, the following services will be temporarily unavailable on **22 July 2023 (Sat) from 0000 hours – 2100 hours.**

EZ-Link App:

- Account management (log ins), top-ups using EZ-Link Wallet, checking of EZ-Link card details and transaction history, EZ-Link Motoring Service, EZ-Link Rewards and Card Blocking service

Customers are advised to perform their transactions before the maintenance.

Transit-related Services:

- Upgrade of auto top-up service upon upgrade of EZ-Link and Concession cards.
- Application and activation of auto top-up service for EZ-Link, SimplyGo EZ-Link and Concession cards.
- Settlement of outstanding payments (auto top-up) for EZ-Link and Concession cards.
- Refunds for SimplyGo EZ-Link and Concession cards at SimplyGo Ticket Offices and Ticketing Service Centres.
- Exchange of expiring/expired EZ-Link cards at SimplyGo Ticket Offices and Ticketing Service Centres.

Usages of EZ-Link, SimplyGo EZ-Link and Concession cards are unaffected and affected services will resume upon completion of the scheduled maintenance.

For urgent enquiries, please contact our Customer Service hotline at 6496 8300 (8am – 6pm daily, except Public Holidays). Please note that responses and customer service rendered may be impacted due to the system downtime.

We sincerely apologize for the inconvenience caused.