

TERMS AND CONDITIONS – ‘REDEEM EZ-LINK REWARD POINTS FOR DONATION TO ACES CARE’ CAMPAIGN

1. These terms and conditions (“Terms and Conditions”) shall apply to the **‘Redeem EZ-Link Reward Points for Donation to ACES Care’** Campaign (“Campaign”) organised by EZ-Link Pte Ltd (“EZL”) and National Volunteer & Philanthropy Centre (“NVPC”).
2. By registering or taking part in this Campaign, the user agrees to be bound by these Terms and Conditions and the decision(s) of EZL in relation to and in connection with this Campaign.
3. This Campaign starts from 1 July 2023 to 31 December 2023 (both dates inclusive) (“Campaign Period”).
4. Campaign Mechanics:
 - i. The user may redeem five hundred (500) EZ-Link Reward Points to make a fifty Singapore cents (S\$0.50) donation to ACES Care.
 - ii. A user’s EZ-Link Reward Points will be considered as having been redeemed and the respective deduction(s) will be made accordingly once the user clicks on the “Redeem” button within the Campaign tile on the Rewards Page.
 - iii. Each user may only make up to a maximum of five (5) redemptions per calendar month.
 - iv. All cash amounts equivalent to the redeemed EZ-Link Reward Points will be donated in a lump sum to ACES Care via NVPC at the end of every three (3) calendar months.
 - v. All donation amounts from this Campaign will not be tax-deductible for all users, regardless of the cash amount equivalent donated by each user.
 - vi. EZL will not be sharing any donor information with NVPC.
5. EZL may at any time and in its sole and absolute discretion vary or substitute the EZ-Link Reward Points to cash amount equivalent exchange rate without any further notice or liability to any party.
6. EZL shall not be responsible for any failure or delay in the posting of transactions, which may result in any user being omitted from this Campaign, or any failed deductions that may result in less transactions.
7. This Campaign is subject to the General Conditions of Issue and use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at <https://www.ezlink.com.sg/terms/#ezlink-mobile-app>
8. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error, failure or delay in the transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, postal or telecommunication authorities, or any other party, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.

9. When a user redeems his/her EZ-Link Reward Points, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZL reserves the right to changes these Terms and Conditions from time to time in its discretion to the extent permitted by law.
10. EZL reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZL deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
11. EZL's decision on all matters relating to this Campaign shall be final, conclusive and binding on all cardmembers and any other person. EZL has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason. No correspondence or claims will be entertained.
12. EZL reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend, or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this Campaign, these Terms and Conditions shall prevail.
13. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

Correct as of 5 June 2023