#### Terms and Conditions - Spend and Soar

1. These terms and conditions ("Terms and Conditions") shall apply to the 'Spend and Soar' campaign ("Campaign") organised by EZ-Link Pte Ltd ("EZ-Link").

#### 2. Eligibility

This Campaign is only open to registered EZ-Link Wallet users.

### 3. Qualifying Period, Campaign Mechanics and Lucky Draw Dates

3.1 The "Qualifying Period" will be from 1 June 2023 to 31 July 2023 with a total of two (2) lucky draws, one for the month of June and one for the month of July.

### 3.2 Campaign Mechanics:

i. One (1) lucky draw chance will be allocated for every transaction with a minimum spend of fifty Singapore dollars (\$\$50) made with an EZ-Link Wallet ("Qualifying Transaction").

EXAMPLE: If you spend fifty Singapore dollars (\$\$50) in one transaction, you will be entitled to one (1) lucky draw chance for that transaction. If you spend two hundred Singapore dollars (\$\$200) in one transaction, you will similarly be entitled to one (1) lucky draw chance for that transaction.

- ii. For the lucky draw in the month of June, three (3) winners will be selected and the winner will win a pair of Singapore Airlines Economy Class return tickets to Seoul ("Prizes 1").
- iii. For the lucky draw in the month of July, three (3) winners will be selected and the winner will win a pair of Singapore Airlines Economy Class return tickets to Tokyo ("Prizes 2").
- iv. Prizes 1 and Prizes 2 will collectively be referred to as the "Prize(s)".
- 3.3 The lucky draws will be conducted as per the following schedule:

| Period                     | Draw date      |
|----------------------------|----------------|
| 1 June 2023 – 30 June 2023 | 12 July 2023   |
| 1 July 2023 – 31 July 2023 | 14 August 2023 |

3.4 The winners will be contacted by EZ-Link for Prize fulfilment and they agree to allow EZ-Link to disclose their names in the announcements of the lucky draw results published by EZ-Link on the Campaign webpage.

# 4. Exclusions

4.1 Under this Campaign, any transactions made under the Merchant Category Codes (MCC) listed below in Clause 4.2 will not be classified as a Qualifying Transaction.

4.2 Lucky draw chances will not be awarded for transactions made under the Merchant Category Codes (MCC) listed below.

| Merchant   | Descriptions   |
|------------|--|
| Categories | Descriptions   |
| 7299       | AXS  |
| 8398       | Organizations, Charitable and Social Service   |
| 8661       | Organizations, Religious   |
| 4900       | Utilities—Electric, Gas, Heating Oil, Sanitary, Water  |
| 5199       | Nondurable Goods—not elsewhere classified  |
| 6300       | Insurance Sales, Underwriting, and Premiums  |
| 6513       | Real Estate Agents and Managers—Rentals  |
| 6540       | POI Funding Transactions (Excluding Mastercard® MoneySend™)  |
| 8062       | Hospitals  |
| 8211       | Schools, Elementary and Secondary  |
| 8220       |  |
| 8241       | Colleges, Universities, Professional Schools, and Junior Colleges  |
|            | Schools, Correspondence  |
| 8244       | Schools, Business and Secretarial  |
| 8249       | Schools, Trade and Vocational  |
| 8299       | Schools and Educational Services—not elsewhere classified  |
| 9211       | Court Costs including Alimony and Child Support  |
| 9222       | Fines  |
| 9223       | Bail and Bond Payments   |
| 9311       | Tax Payment  |
| 9399       | Government Services—not elsewhere classified   |
| 9402       | Postal Services—Government Only  |
| 9405       | Intra-Government Purchases—Government Only   |
| 4111       | Transportation—Suburban and Local Commuter Passenger, including  |
| 4=0.4      | Ferries  |
| 4784       | Bridge and Road Fees, Tolls  |
| 7523       | Automobile Parking Lots and Garages  |
| 4829       | Wire Transfer/Remittance   |
| 5960       | Direct Marketing - Insurance Services  |
| 6012       | Member Financial Institution–Merchandise and Services  |
| 6050       | Quasi Cash–Financial Institutions, Merchandise and Services  |
| 6051       | Quasi Cash–Merchant Non-Financial Institutions – Foreign Currency,   |
|            | Non-Fiat Currency, Cryptocurrency  |
| 6211       | Securities–Brokers and Dealers   |
| 6529       | Quasi Cash-Remote Stored Value Load-Financial Institute Rentals  |
| 6530       | Quasi Cash-Remote Stored Value Load-Merchant Rentals   |
| 6534       | Quasi Cash-Remote Money Transfers  |
| 6540       | Stored Value Card Purchase/Load  |
| 7273       | Dating and Escort Services   |
| 7349       | Clean/Maintenance/Janitorial Service/Property Management   |
| 7511       | Quasi Cash – Truck Stop Transactions   |
| 7523       | Automobile Parking Lots and Garages with effect from 1 Feb 2021  |
| 7995       | Gambling - Betting, including Lottery Tickets, Casino Gaming Chips, Off-Track Betting, and Wagers at Race Tracks |

| 7800 | Government Owned Lotteries                         |
|------|--|
| 7801 | Government Licensed On-Line Casinos                |
| 7802 | Government Licensed Horse / Dog Racing             |
| 9406 | Government-Owned Lottery Non-US region             |
| 9754 | Gambling - Horse Racing, Dog Racing, State Lottery |
| 8651 | Organisations, Political                           |

## 5. The Prizes, Winners and Gifts

- 4.1 Subjected to Clause 3.2, the winners will be randomly drawn from the pool of entries by means of a computerised draw.
- 4.2 To receive their Prize, the eligible winners must:
  - Ensure that their EZ-Link App profile information is updated and accurate. Incomplete, inaccurate or invalid EZ-Link App profile information shall not be entitled to receive the Prize;
  - ii. EZ-Link will inform the winners via the registered email address in their EZ-Link App account profile;
  - iii. Winners of the lucky draws agree to allow EZ-Link to disclose their names in the announcements of the lucky draw results published by EZ-Link.
- 4.3 EZ-Link will have the right to claw back the Prizes in the event of refund and/or cancellation of transaction under the following circumstances:
  - i. A Qualifying Transaction is (in full or in part) cancelled or reversed by any party for any reason; or
  - ii. It is determined by EZ-Link that the customer has breached any of the terms and conditions stated herein.
- 4.4 EZ-Link may at any time and in its sole and absolute discretion vary or substitute the Prize(s) without any further notice or liability to any party. The substituted Prize(s) may or may not be of similar value to the original Prize(s).
- 4.5 Prizes are not transferrable, exchangeable, refundable or redeemable for cash/credit in kind. Prizes also cannot be used to offset against any outstanding amounts owed to EZ-Link prior to the winners' participation in this Campaign.
- 4.6 EZ-Link reserves the right to withdraw the Prize(s), forfeit the Prize(s) and/or pick a replacement winner if any winner is uncontactable within forty-eight (48) hours of notification.
- 4.7 Winners are decided by EZ-Link in its sole and absolute discretion and the determination of the winners according to EZ-Link's transaction records shall be final and conclusive.
- 4.8 EZ-Link reserves the right to postpone the lucky draw dates without any further notice or liability to any party. Any changes in the lucky draw dates and Qualifying Period will be published

- on an updated version of these Terms and Conditions which can be found on the EZ-Link website at <a href="https://www.ezlink.com.sg/index.php">https://www.ezlink.com.sg/index.php</a>.
- **6.** This Campaign is subject to the General Conditions of Issue and Use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at https://www.ezlink.com.sg/terms/#ezlink-mobile-app.
- 7. Calculation of a Qualifying Transaction is based on the transaction date of the local spend transaction made with an EZ-Link Wallet. It excludes any cancelled, disputed, reversed, refunded, unauthorised/fraudulent transactions or any other non-qualifying transactions as determined by EZ-Link.
- **8.** All Qualifying Transactions must be posted and captured in EZ-Link's system within three (3) days from the respective transaction date and the posted date must fall within the Qualifying Period, in order to qualify for this Campaign.
- **9.** EZ-Link will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error, failure or delay in the transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, postal or telecommunication authorities, or any other party, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondences lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
- 10. When a qualified winner receives or redeems his/her Prizes, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZ-Link reserves the right to change these Terms and Conditions from time to time in its discretion to the extent permitted by law.
- 11. EZ-Link reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZ-Link deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
- **12.** Employees and vendors of EZ-Link are not eligible to participate in this Campaign.
- **13.** EZ-Link's decision on all matters relating to this Campaign shall be final, conclusive and binding on all cardmembers and any other person. EZ-Link has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason.
- 14. EZ-Link reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this campaign, these Terms and Conditions shall prevail.
- **15.** These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

Correct as of 20 April 2023