

Terms and Conditions – Win A Pair of Air Tickets 2023

1. These terms and conditions (“Terms and Conditions”) shall apply to the ‘Win A Pair of Air Tickets 2023’ campaign (“Campaign”) organised by EZ-Link Pte Ltd (“EZ-Link”).

2. Eligibility

This Campaign is only open to registered EZ-Link Wallet users.

3. Qualifying Period, Campaign Mechanics and Lucky Draw Dates

- 3.1 The “Qualifying Period” will be from 1 May 2023 to 30 June 2023 with a total of two (2) lucky draws, one for the month of May and one for the month of June.

3.2 Campaign Mechanics:

- i. One (1) lucky draw chance will be allocated for every transaction with a minimum spend of fifty Singapore dollars (S\$50) made with an EZ-Link Wallet (“Qualifying Transaction”).

EXAMPLE: If you spend fifty Singapore dollars (S\$50) in one transaction, you will be entitled to one (1) lucky draw chance for that transaction. If you spend two hundred Singapore dollars (S\$200) in one transaction, you will similarly be entitled to one (1) lucky draw chance for that transaction.

- ii. For the lucky draw in the month of May, three (3) winners will be selected and the winner will win a pair of return economy class air tickets to Korea (“Prizes 1”).
- iii. For the lucky draw in the month of June, three (3) winners will be selected and the winner will win a pair of return economy class air tickets to Japan (“Prizes 2”).
- iv. Prizes 1 and Prizes 2 will collectively be referred to as the “Prize(s)”.

- 3.3 The lucky draws will be conducted as per the following schedule:

Period	Draw date
1 May 2023 – 31 May 2023	14 June 2023
1 June 2023 – 30 June 2023	12 July 2023

- 3.4 The winners will be contacted by EZ-Link for Prize fulfilment and they agree to allow EZ-Link to disclose their names in the announcements of the lucky draw results published by EZ-Link on the Campaign webpage.

4. Exclusions

- 4.1 Under this Campaign, any transactions made under the Merchant Category Codes (MCC) listed below in Clause 4.2 will not be classified as a Qualifying Transaction.

- 4.2 Lucky draw chances will not be awarded for transactions made under the Merchant Category Codes (MCC) listed below.

Merchant Categories	Descriptions
7299	AXS
8398	Organizations, Charitable and Social Service
8661	Organizations, Religious
4900	Utilities—Electric, Gas, Heating Oil, Sanitary, Water
5199	Nondurable Goods—not elsewhere classified
6300	Insurance Sales, Underwriting, and Premiums
6513	Real Estate Agents and Managers—Rentals
6540	POI Funding Transactions (Excluding Mastercard® MoneySend™)
8062	Hospitals
8211	Schools, Elementary and Secondary
8220	Colleges, Universities, Professional Schools, and Junior Colleges
8241	Schools, Correspondence
8244	Schools, Business and Secretarial
8249	Schools, Trade and Vocational
8299	Schools and Educational Services—not elsewhere classified
9211	Court Costs including Alimony and Child Support
9222	Fines
9223	Bail and Bond Payments
9311	Tax Payment
9399	Government Services—not elsewhere classified
9402	Postal Services—Government Only
9405	Intra-Government Purchases—Government Only
4111	Transportation—Suburban and Local Commuter Passenger, including Ferries
4784	Bridge and Road Fees, Tolls
7523	Automobile Parking Lots and Garages
4829	Wire Transfer/Remittance
5960	Direct Marketing - Insurance Services
6012	Member Financial Institution—Merchandise and Services
6050	Quasi Cash—Financial Institutions, Merchandise and Services
6051	Quasi Cash—Merchant Non-Financial Institutions – Foreign Currency, Non-Fiat Currency, Cryptocurrency
6211	Securities—Brokers and Dealers
6529	Quasi Cash-Remote Stored Value Load-Financial Institute Rentals
6530	Quasi Cash-Remote Stored Value Load-Merchant Rentals
6534	Quasi Cash-Remote Money Transfers
6540	Stored Value Card Purchase/Load
7273	Dating and Escort Services
7349	Clean/Maintenance/Janitorial Service/Property Management
7511	Quasi Cash – Truck Stop Transactions
7523	Automobile Parking Lots and Garages with effect from 1 Feb 2021
7995	Gambling - Betting, including Lottery Tickets, Casino Gaming Chips, Off-Track Betting, and Wagers at Race Tracks

7800	Government Owned Lotteries
7801	Government Licensed On-Line Casinos
7802	Government Licensed Horse / Dog Racing
9406	Government-Owned Lottery Non-US region
9754	Gambling - Horse Racing, Dog Racing, State Lottery
8651	Organisations, Political

5. The Prizes, Winners and Gifts

- 4.1 Subjected to Clause 3.2, the winners will be randomly drawn from the pool of entries by means of a computerised draw.
- 4.2 To receive their Prize, the eligible winners must:
- Ensure that their EZ-Link App profile information is updated and accurate. Incomplete, inaccurate or invalid EZ-Link App profile information shall not be entitled to receive the Prize;
 - EZ-Link will inform the winners via the registered email address in their EZ-Link App account profile;
 - Where applicable and if specified in the email sent to the winner(s), the winner(s) must make their way down to the EZ-Link Office located at 438B Alexandra Road, Block B Alexandra Technopark, #06-08, Singapore 119968 to collect their Prize within two (2) weeks from the date of email sent. Failure to collect the Prize within the stipulated deadline will result in forfeiture of the Prize; and
 - Winners of the lucky draws agree to allow EZ-Link to disclose their names in the announcements of the lucky draw results published by EZ-Link.
- 4.3 EZ-Link will have the right to claw back the Prizes in the event of refund and/or cancellation of transaction under the following circumstances:
- A Qualifying Transaction is (in full or in part) cancelled or reversed by any party for any reason; or
 - It is determined by EZ-Link that the customer has breached any of the terms and conditions stated herein.
- 4.4 EZ-Link may at any time and in its sole and absolute discretion vary or substitute the Prize(s) without any further notice or liability to any party. The substituted Prize(s) may or may not be of similar value to the original Prize(s).
- 4.5 Prizes are not transferrable, exchangeable, refundable or redeemable for cash/credit in kind. Prizes also cannot be used to offset against any outstanding amounts owed to EZ-Link prior to the winners' participation in this Campaign.
- 4.6 EZ-Link reserves the right to withdraw the Prize(s), forfeit the Prize(s) and/or pick a replacement winner if any winner is uncontactable within forty-eight (48) hours of notification.

- 4.7 Winners are decided by EZ-Link in its sole and absolute discretion and the determination of the winners according to EZ-Link's transaction records shall be final and conclusive.
- 4.8 EZ-Link reserves the right to postpone the lucky draw dates without any further notice or liability to any party. Any changes in the lucky draw dates and Qualifying Period will be published on an updated version of these Terms and Conditions which can be found on the EZ-Link website at <https://www.ezlink.com.sg/index.php>.
6. This Campaign is subject to the General Conditions of Issue and Use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at <https://www.ezlink.com.sg/terms/#ezlink-mobile-app>.
7. Calculation of a Qualifying Transaction is based on the transaction date of the local spend transaction made with an EZ-Link Wallet. It excludes any cancelled, disputed, reversed, refunded, unauthorised/fraudulent transactions or any other non-qualifying transactions as determined by EZ-Link.
8. All Qualifying Transactions must be posted and captured in EZ-Link's system within three (3) days from the respective transaction date and the posted date must fall within the Qualifying Period, in order to qualify for this Campaign.
9. EZ-Link will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error, failure or delay in the transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, postal or telecommunication authorities, or any other party, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondences lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
10. When a qualified winner receives or redeems his/her Prizes, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZ-Link reserves the right to change these Terms and Conditions from time to time in its discretion to the extent permitted by law.
11. EZ-Link reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZ-Link deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
12. Employees and vendors of EZ-Link are not eligible to participate in this Campaign.
13. EZ-Link's decision on all matters relating to this Campaign shall be final, conclusive and binding on all cardmembers and any other person. EZ-Link has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason.
14. EZ-Link reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this campaign, these Terms and Conditions shall prevail.

15. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

Correct as of 20 April 2023