

## CLAW-MANIA - Terms & Conditions ("T&Cs")

1. The game T&Cs pertaining to Claw-Mania ("Campaign") from 3 April 2023 to 30 April 2023 ("Campaign Period") are stated below. By taking part in this Campaign, users agree to be bound by these T&Cs and the decision(s) of EZ-Link Pte Ltd ("EZ-Link") in relation to and in connection with this Campaign.
2. To participate, users must have the EZ-Link app installed and have an active EZ-Link Wallet. Thereafter, users can start the game listed under the 'Discover' tab in the EZ-Link app. Users will automatically be registered upon entering the game for the first time.
3. Users will receive two (2) chances to play the claw machine for a one-time minimum spend of five Singapore dollars (S\$5) in a single transaction is made through EZ-Link Wallet with Mastercard, SGQR and/or Alipay+ except for transactions that fall under the following Exclusion List.
4. **Exclusion List**

Descriptions
AXS
Organizations, Charitable and Social Service
Organizations, Religious
Nondurable Goods—not elsewhere classified
Real Estate Agents and Managers—Rentals
POI Funding Transactions (Excluding Mastercard® MoneySend™)
Court Costs including Alimony and Child Support
Fines
Bail and Bond Payments
Tax Payment
Postal Services—Government Only
Intra-Government Purchases—Government Only
Bridge and Road Fees, Tolls
Wire Transfer/Remittance
Direct Marketing - Insurance Services
Member Financial Institution—Merchandise and Services
Quasi Cash—Financial Institutions, Merchandise and Services
Quasi Cash—Merchant Non-Financial Institutions – Foreign Currency, Non-Fiat Currency, Cryptocurrency
Securities—Brokers and Dealers
Quasi Cash-Remote Stored Value Load-Financial Institute Rentals
Quasi Cash-Remote Stored Value Load-Merchant Rentals
Quasi Cash-Remote Money Transfers
Stored Value Card Purchase/Load
Dating and Escort Services
Clean/Maintenance/Janitorial Service/Property Management
Quasi Cash – Truck Stop Transactions
Gambling - Betting, including Lottery Tickets, Casino Gaming Chips, Off-Track Betting, and Wagers at Race Tracks
Government Owned Lotteries

<b>Descriptions</b>
Government Licensed On-Line Casinos
Government Licensed Horse / Dog Racing
Government-Owned Lottery Non-US region
Gambling - Horse Racing, Dog Racing, State Lottery
Organisations, Political

5. Where users make a one-time minimum spend of five Singapore dollars (\$\$5) in a single transaction through EZ-Link Wallet with Mastercard under one or more of the following categories listed under the Special Merchant Category List in Clause 6, the users will be eligible for one (1) additional chance on top of the two (2) chances to play the claw machine.

6. **Special Merchant Category List**

<b>Descriptions</b>
Travel Agencies and Tour Operations
Eating Places, Restaurants
Bars, Cocktail Lounges, Discotheques, Nightclubs, and Taverns—Drinking Places
Fast Food Restaurants
Telecom including prepaid-recurring phone services
Cable Satellite other pay television radio services (i.e. Netflix, Spotify, Disney+)
Direct Marketing-Continuity-Subscription merchants (i.e. Amazon.com)
Department Stores (i.e. Lazada, Zalora)
Accessory/apparel
Electric Stores (i.e. Best Denki, Harvey Norman)
Computers, Computer Peripheral Equipment Software (i.e. Challenger Technologies)

7. Each user will only be entitled to a maximum of three (3) chances to play the claw machine.
8. EZ-Link may at any time and in its sole and absolute discretion vary and/or amend the lists in Clause 4 and/or 6 without giving any reason or prior notice or liability to any party.
9. Chances awarded for the eligible spend transactions (as detailed in Clauses 3 and 5) will be reflected in the game play on the following day. Users will still be awarded for the chances in the game for the eligible spend transactions made on 30 April 2023. However, users must utilise these chances by 1 May 2023, 2359 hours ("Deadline"). Chances not utilised by the Deadline will be forfeited.
10. The EZ-Link Wallet cashback won from playing the claw machine will be credited directly into the user's EZ-Link Wallet, which is linked to the game play. For the purpose of crediting the cashback, users must hold a valid EZ-Link Wallet and must agree to be contacted by EZ-Link to receive their prizes, if deemed necessary.
11. EZ-Link will have the right to claw back the EZ-Link wallet credits in the event of refund and/or cancellation of transaction(s) under the following circumstances:
- A qualifying spend transaction is (in full or in part) cancelled or reversed by any party for any reason; or

- ii. It is determined by EZ-Link that the customer has breached any of the terms and conditions stated herein.
12. EZ-Link reserves the rights to postpone the Campaign Period, and to vary, substitute, withdraw or forfeit any prize(s) without any further notice or liability to any party. The varied or substituted prize(s) may or may not be of similar value to the original prize(s). Any changes in the Campaign Period will be published in an updated version of these T&Cs and in the FAQs for this Campaign, which can be found on the EZ-Link app within the 'Claw-Mania' Game page under the 'Discover' Tab.
  13. All prize monies received by the users from this Campaign are not transferrable, exchangeable, or redeemable for cash/credit in kind. All prize monies received also cannot be used to offset against any form of administrative payments charged by EZ-Link or any outstanding amounts owed to EZ-Link.
  14. Users who are eligible to receive the EZ-Link wallet credits are decided by EZ-Link in its sole and absolute discretion and the determination of such users according to EZ-Link's transaction records shall be final and conclusive.
  15. This Campaign is subject to the Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at <https://www.ezlink.com.sg/terms/#ezlink-mobile-app>.
  16. EZ-Link will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error, failure or delay in the transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, postal or telecommunication authorities or any other party, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
  17. When a qualified user receives or redeems his/her prize, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these T&Cs. EZ-Link reserves the right to change these T&Cs from time to time in its discretion to the extent permitted by law.
  18. EZ-Link reserves the right to investigate complaints or reported violations of these T&Cs and to take any action EZ-Link deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
  19. EZ-Link's decision on all matters relating to the Campaign shall be final, conclusive and binding on all users and any other person. EZ-Link has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason. No correspondence or claims will be entertained.
  20. EZ-Link reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend, or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these T&Cs and any brochures, marketing or promotional materials relating to this Campaign, these T&Cs shall prevail.
  21. These T&Cs shall be governed by the laws of the Republic of Singapore.

22. For terms and conditions governing all EZ-Link in-app games, please refer to <https://www.ezlink.com.sg/terms/ez-link-mobile-app-in-app-games/>.

*Updated as of 27 March 2023*