

### **Scratch and Win - Terms & Conditions ("T&Cs")**

1. The game T&Cs pertaining to Scratch and Win ("Campaign") from 16<sup>th</sup> January 2023 to 17<sup>th</sup> February 2023 ("Campaign Period") are stated below. By taking part in this Campaign, users agree to be bound by these T&Cs and the decision(s) of EZ-Link in relation to and in connection with this Campaign.
2. To participate, users are to download the EZ-Link App and have at least one Adult SimplyGo EZ-Link card or SimplyGo Concession Card added. Thereafter, users are to start the game listed on the 'Discover' tab in the EZ-Link App. Users will be automatically registered upon entering the game for the first time.
3. Transactions made through Corporate Cards profile are not eligible for the game play and incentives. These exclusions include but are not limited to transit cashbacks and computation of aggregated transit spent.
4. The cashback won will be credited directly into the user's most recently used Adult SimplyGo EZ-Link card or SimplyGo Concession Card, which is linked to the respective game play. For the purpose of crediting the cashback into user's SimplyGo Cards, users must hold a valid Adult SimplyGo EZ-Link card or SimplyGo Concession Card and must agree to be contacted by EZ-Link to receive their prizes, if deemed necessary.
5. The vouchers won will be credited into "My Rewards" found on the respective users' EZ-Link App's "Rewards" tab.
  - a. The rewards vouchers are subjected to the rewards T&Cs and expiry as stated in each listing.
  - b. To utilise the rewards, user will have to follow the redemption steps stated in the rewards T&Cs.
6. Users are to update their EZ-Link App profile information before or within the Campaign Period. Incomplete or invalid EZ-Link App profile information shall not be entitled to receive any prize(s).
7. EZ-Link reserves the right to withdraw and forfeit the prize(s).
8. EZ-Link reserves the rights to postpone the Campaign Period, withdraw and forfeit any prize(s) without any further notice or liability to any party. Any changes in the Campaign Period will be published in an updated version of these T&Cs and in the FAQs for this Campaign, which can be found on the EZ-Link App within the 'Scratch and Win' Game page under the 'Discover' Tab.
9. All prize monies received by the users from this Campaign are not transferrable, exchangeable, or redeemable for cash/credit in kind. All prize monies received also cannot be used to offset against any form of administrative payments charged by EZ-Link.
10. This Campaign is subject to the General Conditions of Issue and use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at <https://www.ezlink.com.sg/terms/#ezlink-mobile-app>.
11. EZ-Link will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Campaign (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.

12. When a qualified user receives or redeems his/her prize, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these T&Cs. EZ-Link reserves the right to change these T&Cs from time to time in its discretion to the extent permitted by law.
13. EZ-Link reserves the right to investigate complaints or reported violations of these T&Cs and to take any action EZ-Link deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
14. EZ-Link's decision on all matters relating to the Campaign shall be final. No correspondence or claims will be entertained.
15. EZ-Link reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend, or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these T&Cs and any brochures, marketing or promotional materials relating to this Campaign, these T&Cs shall prevail.
16. These T&Cs shall be governed by the laws of the Republic of Singapore.
17. For terms and conditions governing all EZ-Link in-app games, please refer to <https://www.ezlink.com.sg/terms/ez-link-mobile-app-in-app-games/>.

*Updated as of 12<sup>th</sup> December 2022*