

**TERMS AND CONDITIONS - EZ-LINK “DRIVE AWAY WITH \$120 ESSO
VOUCHERS” CAMPAIGN**

(1st September 2022 – 30th November 2022)

1. These terms and conditions (“Terms and Conditions”) shall apply to the “**Drive Away with \$120 Esso Vouchers**” Campaign (“Campaign”) organised by EZ-Link Pte Ltd (“EZL”).
2. By registering or taking part in this campaign you agree to be bound by these Terms and Conditions and the decision(s) of EZL in relation to and in connection with this Campaign.
3. The Campaign starts from 1st September 2022 00:00hrs to 30th November 2023 (both dates inclusive) (“Campaign Period”) for transactions made at carpark with Electronic Parking System (“EPS”) that accept EZ-Link cards (“EPS Transactions”) or transactions made at Electronic Road Pricing (“ERP”) gantries (“ERP Transactions”) within the Campaign Period.
4. To qualify for the Campaign, you must fulfil all of the following criteria:
 - i. Must have a valid account on the EZ-Link App during or before the expiry of the Campaign Period;
 - ii. Must have added your EZ-Link card(s) to your EZ-Link app during or before the expiry of the Campaign Period;
 - iii. Make as many EPS Transactions or ERP Transactions within the following Qualifying Period(s) on the EZ-Link card(s) stated in Paragraph 4(ii):
 - 1st September 2022 – 7th September 2022 (Qualifying Period 1)
 - 8th September 2022 – 14th September 2022 (Qualifying Period 2)
 - 15th September 2022 – 21st September 2022 (Qualifying Period 3)
 - 22nd September 2022 – 28th September 2022 (Qualifying Period 4)
 - 29th September 2022 – 5th October 2022 (Qualifying Period 5)
 - 6th October 2022 – 12th October 2022 (Qualifying Period 6)
 - 13th October 2022 – 19th October 2022 (Qualifying Period 7)
 - 20th October 2022 – 26th October 2022 (Qualifying Period 8)
 - 27th October 2022 – 2nd November 2022 (Qualifying Period 9)
 - 3rd November 2022 – 9th November 2022 (Qualifying Period 10)
 - 10th November 2022 – 16th November 2022 (Qualifying Period 11)
 - 17th November 2022 – 23rd November 2022 (Qualifying Period 12)
 - 24th November 2022 – 30th November 2022 (Qualifying Period 13)
 - vi. Be the top two (2) highest spenders in terms of monetary value from all eligible transactions (“Winner(s)”) for each Qualifying Period to be entitled to one (1) \$120 Esso Petrol Voucher (“Incentive”);

5. One (1) registered EZ-Link App account is entitled to receive up to one (1) Incentive for this Campaign, regardless of the number of active EZ-Link cards added to the EZ-Link App.
6. To qualify for the Incentive, eligible users must:
 - i. Ensure that their EZ-Link App profile information is updated and accurate. Incomplete, inaccurate or invalid EZ-Link App profile information shall not be entitled to receive the Incentive;
 - ii. Winner(s) are required to collect the Incentive from EZ-Link's office located at 438B Alexandra Road, Block B Lobby 3, #06-08/09, Alexandra Technopark, Singapore 119968.
7. Winners will be notified via the registered email address in their EZ-Link App within six (6) weeks from the last day of each Qualifying Period.
8. The validity of the Incentive(s) will be until 31st March 2023.
9. This Campaign is not applicable for all EZ-Link card enrolled into the Auto Top-up Corporate Fleet program and for all Concession cards.
10. All EPS Transactions or ERP Transactions made during each Qualifying Period must be posted and captured in EZL's system within the Campaign Period in order to qualify for this Campaign.
11. EZL shall not be responsible for any failure or delay in the posting of EPS Transactions or ERP Transactions, which may result in any customer being omitted from this Campaign, or any failed deductions at any EPS or ERP that may result in less EPS Transactions or ERP Transactions.
12. Any discrepancy in relation to this Campaign shall be reported to EZL via our Customer Service Channel(s) within each Qualifying Period, failing which EZL shall deem any such transactions as accurate and effective and eligible.
 - i. Customer Service Channels
 - a. EZ-Link's Hotline at 6496 8300
 - b. EZ-Link's customer service at customerservice@ezlink.com.sg
13. EZL reserves the rights to withdraw and forfeit the Incentive(s).
14. The Incentive(s) are not transferrable, exchangeable, refundable or redeemable for cash/credit in kind. The Incentive(s) also cannot be used to offset against any outstanding amounts owed to EZL prior to this Campaign.
15. The Campaign is subject to the General Conditions of Issue and use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at <https://www.ezlink.com.sg/terms/#ezlink-mobile-app>.

16. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Campaign (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
17. When a qualified Winner receives or redeems his/her Incentive, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZL reserves the right to changes these Terms and Conditions from time to time in its discretion to the extent permitted by law.
18. EZL reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZL deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
19. EZL's decision on all matters relating to the Campaign shall be final. No correspondence or claims will be entertained.
20. EZL reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend, or terminate this campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this campaign, these Terms and Conditions shall prevail.
21. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

Correct as of 19th August 2022