

## **Terms & Conditions for '10% Cashback for SimplyGo EZ-Link' Campaign**

1. These terms and conditions ("Terms and Conditions") shall apply to the '10% Cashback for SimplyGo EZ-Link' Campaign ("Campaign") organised by EZ-Link Pte Ltd.

2. **Eligibility**

This Campaign is only open to SimplyGo EZ-Link Adult Anonymous card users.

3. **Qualifying Period and Campaign Mechanics**

- 3.1 Customers who use their SimplyGo EZ-Link Adult Anonymous cards to travel on the train and/or bus shall be eligible for the ten percent (10%) cashback ("Cashback") as set out in these Terms & Conditions.

- 3.2 The "Qualifying Period" will be from 1 September 2022 to 30 September 2022.

- 3.3 These travel transactions must be made within the Qualifying Period to be eligible for the Cashback.

- 3.4 **Cashback Mechanics:**

- 3.4.1 The Cashback will be credited into the respective customer's SimplyGo EZ-Link Adult Anonymous card after each travel transaction has been recorded and posted, barring any unforeseen technical delays.

- 3.4.2 For the avoidance of doubt, retail transactions and private transport transactions are not eligible for the Cashback.

4. EZ-Link will have the right to claw back the Cashback in the event of refund or transaction cancelled and/or in the following circumstances:

- i. a travel transaction is (in full or in part) cancelled or reversed by any party for any reason;
- ii. is determined by EZ-Link that the customer has breached any of the terms and conditions stated herein.

5. EZ-Link will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.

6. When a qualified spender receives or redeems his/her Cashback, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZ-Link reserves the right to change these Terms and Conditions from time to time in its discretion to the extent permitted by law.

7. EZ-Link reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZ-Link deems appropriate, including,

but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.

8. EZ-Link's decision on all matters relating to this Campaign shall be final, conclusive and binding on all cardholders and any other person. EZ-Link has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason. No correspondence or claims will be entertained.
9. EZ-Link reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this Campaign, these Terms and Conditions shall prevail.
10. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

*Correct as of 31 August 2022*