

Terms and Conditions – EZ-Link ‘Upgrade Your Auto-Top-Up EZ-Link Card to a SimplyGo EZ-Link Card and Win \$100’ Campaign

1. Eligibility

These terms and conditions (“Terms and Conditions”) shall apply to the EZ-Link ‘Upgrade Your Auto-Top-Up EZ-Link Card to a SimplyGo EZ-Link Card and Win \$100’ Campaign (“Campaign”) which is open to all Card-Based-Transaction Auto-Top-Up EZ-Link card users who have not tokenised their CEPAS EZ-Link card(s) to SimplyGo EZ-Link card(s) (previously known as Account-Based-Transaction EZ-Link card(s)). Eligible EZ-Link cards refer to cards that have not been upgraded to the SimplyGo EZ-Link card format.

By registering or taking part in this Campaign you agree to be bound by these Terms and Conditions and the decision(s) of EZL in relation to and in connection with this Campaign.

2. Qualifying Period and Campaign Mechanics

2.1 The period during which tokenisation will be considered for this Campaign is from 16th June 2022 to 15th August 2022 (both dates inclusive) (“Overall Qualifying Period”).

2.2 The Campaign consists of one (1) lucky draw with the following qualifying period and draw date as follows:

- Qualifying Period: 16th June 2022 to 15th August 2022
- Draw Date: 26th August 2022

2.3 To qualify for one (1) chance to enter the lucky draw, you must tokenise your Card-Based-Transaction Auto-Top-Up EZ-Link card to update it to the SimplyGo EZ-Link card format. Tokenisation services are available at all Ticketing Machines and TransitLink Ticket Offices.

2.4 For each Card-Based-Transaction Auto-Top-Up EZ-Link card that is tokenised to a SimplyGo EZ-Link card, you will get one (1) chance to enter the lucky draw.

2.5 At the end of the lucky draw, three hundred (300) winners will be selected. The winners shall be entitled to receive one-hundred Singapore dollars (S\$100.00) which will be credited into their SimplyGo EZ-Link card that is linked to their winning entry.

2.6 If the SimplyGo EZ-Link card that is linked to your winning entry is refunded or blocked, EZ-Link will contact you to inform you about the process of crediting your prize monies into a separate SimplyGo EZ-Link card.

3. EZL reserves the rights to withdraw and forfeit the prize(s).

4. EZL reserves the right to postpone the lucky draw date without any further notice or liability to any party. Any changes to the lucky draw date will be published in an updated version of these Terms and Conditions which can be found on the EZ-Link website at [www.ezlink.com.sg/atu-lucky-draw/].

5. All tokenisations completed during the Campaign Period must be posted and captured in EZ-Link’s system within the Campaign Period in order to qualify for this Campaign.

6. Any discrepancy in relation to this Campaign shall be reported to EZ-Link via our Customer Service Channel(s) within the Overall Qualifying Period, failing which EZ-Link shall deem any such tokenisations as accurate and effective and eligible to qualify for the lucky draw.
 - a. Customer Service Channels
 - i. EZ-Link's Hotline at 6496 8300
 - ii. EZ-Link's customer service at customerservice@ezlink.com.sg
7. All prize monies received by the EZ-Link card users from this Campaign are not transferrable, exchangeable, or redeemable for cash/credit in kind. All prize monies received also cannot be used to offset against any form of administrative payments charged by EZ-Link.
8. EZ-Link will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error in computing any qualifying tokenisation, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
9. When a qualified user receives or redeems his/her prize monies, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZ-Link reserves the right to change these Terms and Conditions from time to time in its discretion to the extent permitted by law.
10. EZL reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZ-Link deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
11. EZ-Link's decision on all matters relating to this Campaign shall be final. No correspondence or claims will be entertained.
12. EZ-Link reserves the right to vary these Terms and Conditions herein or suspend or terminate this Campaign without any prior notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this Campaign, these terms and conditions shall prevail.
13. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

Correct as of 5 July 2022