# Pay by Wallet Sign-up Campaign 'Get \$5 + \$5 when you sign up and spend via EZ-Link's Pay by Wallet' – Terms & Conditions

1. These terms and conditions ("Terms and Conditions") shall apply to the "Pay by Wallet Sign-up Campaign" organised by EZ-Link Pte Ltd.

# 2. Eligibility

This "Pay by Wallet Sign-up Campaign" is only open to registered EZ-Link Pay by Wallet users.

#### 3. Qualifying Period, Campaign Mechanics and Lucky Draw Dates

- 3.1 Customers who sign up for the EZ-Link Pay by Wallet and/or make spend transactions on the EZ-Link Pay by Wallet shall be eligible for the cashback as well as be entered into the lucky draw as set out in these Terms & Conditions.
- 3.2 The "Qualifying Period" will be from 13 April 2022 to 31 July 2022.
- 3.3 EZ-Link Pay by Wallet sign-ups must be made within the Qualifying Period mentioned above in Clause 3.2.
- 3.4 Spend transactions must be made within thirty (30) days from the date of sign-up and must not fall within the excluded merchant categories stated in Clause 4.1.

#### 3.5 **Cashback Mechanics**:

- 3.5.1 This campaign is limited to the first one-hundred thousand Singapore dollars (S\$100,000) of cashback and for the first ten thousand (10,000) new EZ-Link Pay by Wallet user sign-ups, whichever threshold is achieved earlier.
- 3.5.2 The customer needs to make a minimum spend transaction of ten Singapore dollars (S\$10) during the Qualifying Period and within thirty (30) days from their sign-up date in order to qualify for the cashback stated in Clause 3.5.3.
- 3.5.3 The maximum cashback amount per customer is ten Singapore dollars (S\$10) (consisting of five Singapore dollars (S\$5) sign up bonus and five Singapore dollars (S\$5) usage bonus).
- 3.5.4 The cashback is applicable to all spend transactions except those stated in Clause 4.1.

#### 3.6 Lucky Draw Mechanics:

Win a pair of Universal Studios Singapore Tickets or a 2 Day 1 Night (2D1N) Staycation Package at Resorts World Sentosa

- 3.6.1 One (1) lucky draw chance will be allocated for every spend transaction of a minimum of eighty Singapore dollars (S\$80) in a single transaction made via the EZ-Link Pay by Wallet during the period from 13 April 2022 to 31 July 2022.
- 3.6.2 Eighty (80) EZ-Link Pay by Wallet spenders will be randomly selected to win a pair of USS Tickets.

- 3.6.3 Three (3) EZ-Link Pay by Wallet spenders will be randomly selected to win a 2D1N staycation package at Resort World Sentosa.
- 3.6.4 Prize winners will be contacted by EZ-Link by 30 September 2022 via the contact details provided during the EZ-Link Pay by Wallet sign-up, and will be subjected to the terms stated in Clause 6.
- 3.6.5 Spend transactions must be made via the EZ-Link Pay by Wallet and must not be part of the excluded merchant categories listed in Clause 4.1. Other EZ-Link spend transactions made via e-commerce, Tap and Pay or GPay will also be considered as qualifying spend transactions.
- 3.7 Qualifying spend is based on transacted local sales made via the EZ-Link Pay by Wallet at eligible locations only, which excludes those mentioned in Clause 4.1 and excludes any unposted, cancelled, disputed, reversed, refunded, unauthorised/fraudulent transactions or any other non-qualifying transactions as determined by EZ-Link.

#### 4. Exclusions

4.1 Under the Pay by Wallet sign-up campaign, any transactions made under the Merchant Category Codes (MCC) listed below will not be classified as a qualifying transaction.

Merchant	Descriptions
Categories	
7299	AXS
8398	Organizations, Charitable and Social Service
8661	Organizations, Religious
4900	Utilities—Electric, Gas, Heating Oil, Sanitary, Water
5199	Nondurable Goods—not elsewhere classified
6300	Insurance Sales, Underwriting, and Premiums
6513	Real Estate Agents and Managers—Rentals
6540	POI Funding Transactions (Excluding Mastercard® MoneySend™)
8062	Hospitals
8211	Schools, Elementary and Secondary
8220	Colleges, Universities, Professional Schools, and Junior Colleges
8241	Schools, Correspondence
8244	Schools, Business and Secretarial
8249	Schools, Trade and Vocational
8299	Schools and Educational Services—not elsewhere classified
9211	Court Costs including Alimony and Child Support
9222	Fines
9223	Bail and Bond Payments
9311	Tax Payment
9399	Government Services—not elsewhere classified
9402	Postal Services—Government Only
9405	Intra-Government Purchases—Government Only
4111	Transportation—Suburban and Local Commuter Passenger, including Ferries

4784	Bridge and Road Fees, Tolls
7523	Automobile Parking Lots and Garages
4829	Wire Transfer/Remittance
5960	Direct Marketing - Insurance Services
6012	Member Financial Institution–Merchandise and Services
6050	Quasi Cash–Financial Institutions, Merchandise and Services
6051	Quasi Cash–Merchant Non-Financial Institutions – Foreign Currency, Non-Fiat Currency, Cryptocurrency
6211	Securities–Brokers and Dealers
6529	Quasi Cash-Remote Stored Value Load-Financial Institute Rentals
6530	Quasi Cash-Remote Stored Value Load-Merchant Rentals
6534	Quasi Cash-Remote Money Transfers
6540	Stored Value Card Purchase/Load
7273	Dating and Escort Services
7349	Clean/Maintenance/Janitorial Service/Property Management
7511	Quasi Cash – Truck Stop Transactions
7523	Automobile Parking Lots and Garages with effect from 1 Feb 2021
7995	Gambling - Betting, including Lottery Tickets, Casino Gaming Chips, Off-Track Betting, and Wagers at Race Tracks
7800	Government Owned Lotteries
7801	Government Licensed On-Line Casinos
7802	Government Licensed Horse / Dog Racing
9406	Government-Owned Lottery Non-US region
9754	Gambling - Horse Racing, Dog Racing, State Lottery
8651	Organisations, Political

## 5. Redemption of Prizes for Winners

## <u>Universal Studios Singapore – Per Each Pair of Tickets Issued</u>

- Valid for two (2) guests only. Non-transferable. Not for sale or exchange. Non-refundable, even in cases of inclement weather. Void if altered. Strictly no outside food or beverages permitted. Hand stamp and ticket required for same day re-entry. Not valid during special events. Not to be used for promotional purposes unless approved in writing by Resorts World Sentosa. Park operating hours are subjected to change without prior notice, guest may visit <a href="http://www.Rwsentosa.com">http://www.Rwsentosa.com</a> for updates prior to visit.
- This entitlement is not upgradable to any other ticket category or annual passes.
- Valid for two (2) months from date of issuance.

# 2D1N Staycation Package at Resorts World Sentosa

- This package entitles you to:
  - o One (1) night stay in Deluxe Room at Equarius Hotel or Hotel Michael
  - Daily Breakfast for two (2) adults

- Prize winners will receive a redemption letter, redeemable from Mondays to Sundays except during super peak periods which will be stated in the redemption letter. Stay dates and hotel availability will be subject to government measures and hotel operations.
- Advanced reservation of at least seven (7) working days is required and confirmation is subject to availability.
- Please email <u>enquiries@rwsentosa.com</u> for reservation enquiries. Please quote the Reference Number of the redemption letter.
- Only the original redemption letter will be accepted. Kindly present the original redemption letter at the respective hotel front desk for check-in. The redemption letter will also be subjected to verification at the time of presentation.
- Extension of redemption validity period is not permissible.
- No partial redemption is allowed.
- The redemption letter is not exchangeable for cash and cannot be used in conjunction with any other promotion(s).
- The redemption letter is neither replaceable nor refundable whether in whole or in part.
- The redemption letter is not for sale or retail purposes.
- Resorts World Sentosa reserves the right not to accept any redemption letter that has or appears to have been forged, damaged, defaced or otherwise tampered.
- Resorts World Sentosa reserves the right to reject acceptance of the redemption letter subject to its hotel's capacity.
- Resorts World Sentosa will not accept responsibility for claims, demand, losses, costs or expenses or liability of any kind whatsoever.
- Resorts World Sentosa reserves the right to change the Terms and Conditions at any time without prior notice.
- **6.** EZ-Link will have the right to claw back cash rebate in the event of refund or transaction cancelled and/or in the following circumstances:
  - a card transaction is (in full or in part) cancelled or reversed by any party for any reason;
  - ii. the cashback awarded to a customer exceeds the specified cap; or
  - iii. It is determined by EZ-Link that the customer has breached any of the terms and conditions stated herein.
- **7.** Prizes are not transferrable, exchangeable or redeemable for cash/credit in kind. Prizes also cannot be used to offset against any outstanding amounts owed to EZ-Link

- prior to the winners' participation in this campaign. EZ-Link reserves the right to replace the prize pool with any prize of reasonably equivalent value.
- **8.** EZ-Link reserves the right to withdraw the prize and pick a replacement winner if any winner has not responded to EZ-Link with the required details or is uncontactable within forty-eight (48) hours of notification.
- **9.** Winners are selected via a randomized computer draw and decided on the sole discretion of EZ-Link and the determination according to EZ-Link's transaction records shall be final and conclusive.
- **10.** EZ-Link shall have the right to amend these Terms and Conditions at any time without prior notice. EZ-Link's decision on all matters relating to the Pay by Wallet campaign shall be final, conclusive and binding on all cardmembers and any other person. EZ-Link has the sole discretion to exclude any person from participating in the Pay by Wallet campaign without any obligation to furnish any notice and/or reason.
- 11. EZ-Link will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this campaign (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
- 12. When a qualified spender receives or redeems his/her prizes, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZ-Link reserves the right to change these Terms and Conditions from time to time in its discretion to the extent permitted by law.
- **13.** Winners of the Lucky Draw prizes agree to EZ-Link disclosing their names as winners in announcements published by EZ-Link.
- 14. EZ-Link reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZ-Link deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
- **15.** EZ-Link's decision on all matters relating to this campaign shall be final. No correspondence or claims will be entertained.
- 16. EZ-Link reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend or terminate this campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this campaign, these Terms and Conditions shall prevail.
- **17.** These Terms and Conditions shall be governed by the laws of the Republic of Singapore.