TERMS AND CONDITIONS - EZ-LINK "PETROL'S ON US" CAMPAIGN (01 May 2022 – 31 July 2022)

- 1. These terms and conditions ("Terms and Conditions") shall apply to the "Petrol's on us" Campaign ("Campaign") organised by EZ-Link Pte Ltd ("EZL").
- 2. By registering or taking part in this campaign you agree to be bound by these Terms and Conditions and the decision(s) of EZL in relation to and in connection with this Campaign.
- 3. The Campaign starts from 01 May 2022 00:00hrs to 31 July 2022 23:59hrs (both dates inclusive) ("Campaign Period") and for transactions made at carparks with Electronic Parking System ("EPS") that accept EZ-Link cards ("EPS Transactions") within the Campaign Period. Only drivers with new EZ-Link Motoring Cards and/ or EZ-Link x Touch 'n Go Motoring Cards shall be eligible to participate in the Campaign.
- 4. To qualify for the Campaign, you must fulfil all of the following criteria:
 - i. You must have a valid account on the EZ-Link App on or before the expiry of the Campaign Period;
 - Any EZ-Link card(s) added to your EZ-Link app account must not have any Electronic Road Pricing ("ERP") transactions or EPS transactions made within the last 6 months before the start of the Campaign Period;
 - iii. You must have added new EZ-Link Motoring card(s) and/ or EZ-Link x Touch 'n Go Motoring Card(s) to your EZ-Link App account within the Campaign Period;
 - iv. Only EZ-Link Motoring Cards or EZ-Link x Touch 'n Go Cards qualify for the Campaign. Transactions on standard EZ-Link cards without the designation "Motoring Card" do not qualify for the Campaign.
 - v. You must perform minimum Thirty (30) EPS transactions within the Campaign Period on the EZ-Link Motoring card(s) and/ or EZ-Link x Touch 'n Go Motoring Card(s) stated in Clause 4(iii);
 - vi. You will be entitled to one (1) lucky draw chance when you have completed the above criteria stated in clause 4;
 - vii. At the end of the Campaign Period, ten (10) lucky winners shall be drawn by chance to receive three-hundred dollars (\$300) Esso vouchers which they will be notified via their registered email address from the EZ-Link App ("Incentive").
- 5. One registered EZ-Link App account is entitled to receive up to one Incentive for this campaign, regardless of the number of active EZ-Link Motoring cards and/ or EZ-Link x Touch 'n Go Motoring Cards added to the EZ-Link App.
- 6. To receive the Incentive, eligible users must:

- i. Ensure that their EZ-Link App profile information is updated and accurate. Incomplete, inaccurate or invalid EZ-Link App profile information shall not be entitled to receive the Incentive;
- ii. We will inform the 10 lucky winners via their registered email address in the EZ-Link App profile;
- iii. The 10 lucky winners must come to EZ-Link Office (438B Alexandra Road, Block B Alexandra Technopark #06-08 Singapore 119968) to collect the \$300 Esso voucher within four (4) weeks from the date of email sent.
- 7. EZL reserves the rights to withdraw and forfeit the Incentive.
- 8. Prizes are not transferrable, exchangeable, refundable or redeemable for cash/credit in kind. Prizes also cannot be used to offset against any outstanding amounts owed to EZL prior to this campaign.
- 9. All EPS transactions made during the Campaign Period must be posted and captured in EZL's system within the Campaign Period in order to qualify for this Campaign.
- 10. EZL shall not be responsible for any failure or delay in the posting of EPS transactions, which may result in any customer being omitted from this Campaign, or any failed deductions at any EPS that may result in less EPS transactions.
- 11. The Campaign is subject to the General Conditions of Issue and use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at <u>https://www.ezlink.com.sg/terms/#ezlink-mobile-app</u>
- 12. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Campaign (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
- 13. When a qualified winner received or redeems his/her Incentive, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZL reserves the right to changes these Terms and Conditions from time to time in its discretion to the extent permitted by law.
- 14. EZL reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZL deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
- 15. EZL's decision on all matters relating to the Campaign shall be final. No correspondence or claims will be entertained.

- 16. EZL reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend, or terminate this campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this campaign, these Terms and Conditions shall prevail.
- 17. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

Correct as of 28 March 2022