TERMS AND CONDITIONS - "ROAD SAFETY WITH EZ-LINK"

- 1. These terms and conditions ("T&Cs") shall apply to the "Road Safety with EZ-Link" ("Campaign") organised by EZ-Link Pte Ltd ("EZL").
- 2. By registering or taking part in this Campaign, you agree to be bound by this T&Cs and the decision(s) of EZL in relation to and in connection with this Campaign.
- 3. The Campaign is starting from 03 December 2021 to 24 January 2022 (both dates inclusive) ("Campaign Period").
- 4. To qualify for the Campaign, you must fulfil all of the following criteria:
 - a. You must have a valid account on the EZ-Link App on or before the expiry of the period from 03 December 2021 to 31 January 2022 ("Qualifying Period ");
 - b. You must have added the EZ-Link card distributed by SSDC to your EZ-Link App account within the Qualifying Period;
 - c. You must perform a top up of a minimum of ten dollars (\$10) as indicated in Clause 4.b. through the EZ-Link App within the Qualifying Period";
 - d. During the Qualifying Period, the eligible users who meet the criteria set out in Clause 4 of this T&Cs shall be entitled to receive three dollars (\$3) in EZ-Link Wallet credits ("Incentive").
- 5. For the avoidance of doubt, each eligible user will be entitled to one (1) Incentive for this Campaign.
- 6. To receive the Incentive in their EZ-Link Wallet, users must:
 - a. Activate their EZ-Link Wallet on the EZ-Link app before the expiry date of the redemption code set out in Clause 7 of this T&Cs; and
 - b. Enter the redemption code that will be sent via the registered email address on their EZ-Link app account.
- 7. The redemption code for the Incentive will be sent via email within six (6) weeks after the last day of the Qualifying Period. In the event the Redemption Code for the incentive is not redeemed within four (4) weeks from the date of the email, EZL reserves the rights to forfeit the Incentive.
- 8. The Incentive is not transferrable, exchangeable, refundable or redeemable for cash/credit in kind. The Incentive also cannot be used to offset against any outstanding amounts owed to EZL prior to this Campaign.
- 9. The Campaign is subject to the General Conditions of Issue and use for EZ-Link cards and Terms and Conditions for the EZ-Link app and the EZ-Link Wallet, located at <u>https://www.ezlink.com.sg/terms/#ezlink-mobile-app</u>.

- 10. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Campaign (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
- 11. When a qualified user receives or redeems his/her incentive, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern this T&Cs. EZL reserves the right to changes this T&Cs from time to time in its discretion to the extent permitted by law.
- 12. EZL reserves the right to investigate complaints or reported violations of this T&Cs and to take any action EZL deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
- 13. EZL's decision on all matters relating to this Campaign shall be final. No correspondence or claims will be entertained.
- 14. EZL reserves the right to vary this T&Cs, or withdraw, or suspend, or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between this T&Cs and any brochures, marketing or promotional materials relating to this Campaign, this T&Cs shall prevail.
- 15. The laws of the Republic of Singapore shall govern this T&Cs.

Correct as of 03 January 2022