TERMS AND CONDITIONS OF EZ-LINK MOTORING LUCKY DRAW CAMPAIGN (1 January 2022 – 31 March 2022)

- 1. These terms and conditions ("Terms and Conditions") shall apply to the EZ-Link Motoring Lucky Draw Campaign" ("Campaign") organised by EZ-Link Pte Ltd ("EZL").
- 2. By registering or taking part in this Campaign you agree to be bound by these Terms and Conditions and the decision(s) of EZL in relation to and in connection with this Campaign.
- 3. The Campaign starts from 01 January 2022 00:00hrs to 31 March 2022 23:59hrs (both dates inclusive) ("Campaign Period") and for transactions made at carparks with Electronic Parking System ("EPS") that accept CEPAS-compliant cards ("EPS Transactions") within the Campaign Period.
- 4. The Campaign consists of two (2) types of lucky draws:
 - i. Three (3) Mini lucky draws
 - ii. One (1) Grand lucky draw
- 5. To qualify for the Mini lucky draw, you must fulfil all of the following criteria:
 - i. You must have a valid account on the EZ-Link App within or before the expiry of the Campaign Period;
 - ii. You must have added the EZ-Link card(s) to your EZ-Link App account before or within the Campaign Period;
 - iii. You must perform EPS transactions within the Campaign Period on the EZ-Link card(s) stated in Clause 5(ii) within the following qualifying periods;
 - 01 Jan 2022 31 Jan 2022 ("Qualifying Period 1")
 - 01 Feb 2022 28 Feb 2022 ("Qualifying Period 2")
 - 01 March 2022 31 March 2022 ("Qualifying Period 3")
 - iv. You will get one (1) lucky draw chance for every ten (10) EPS transactions performed within each qualifying period;
 - v. There will be one (1) draw for each qualifying period, fifty (50) lucky winners will be picked;
 - vi. Each winner shall be entitled to receive a fifty dollars (\$50) Esso voucher ("Mini Prize");
 - vii. Lucky draw chance(s) cannot be accumulated for the next qualifying period and will reset at the start of next qualifying period;
 - viii. Winners are allowed to participate in the Grand lucky draw.
- 6. To qualify for the Grand lucky draw, you must fulfil all of the following criteria:

- You must qualify for the mini draw criteria in any of the qualifying periods stated in Clause 5;
- ii. You must perform a minimum top up amount of twenty dollars (\$20) through the EZ-Link app on the EZ-Link card(s) stated in Clause 5(ii) within the Campaign Period;
- iii. For avoidance of doubt, auto-top up will not be included in Clause 6(ii);
- iv. You will be entitled to one (1) lucky draw chance for every twenty dollars (\$20) top-up stated in Clause 6(ii), within the Campaign Period;
- v. At the end of the Campaign Period, three (3) lucky winners shall be entitled to receive a two-hundred dollars (\$200) Esso voucher and one-hundred and eighty-eight dollars (\$188) worth of EZ-Link wallet credits ("Grand Prize") each.
- 7. One (1) registered EZ-Link App account is entitled to receive up to one (1) mini prize for each qualifying period as stated in Clause 5(iii) and/or one grand prize, regardless of the number of active EZ-Link cards added to the EZ-Link App.
- 8. The draw date for each of the qualifying periods for the Mini lucky draws will be;
 - 15 Feb 2022 for Qualifying Period 1
 - 15 March 2022 for Qualifying Period 2
 - 15 April 2022 for Qualifying Period 3
- 9. The draw date for the Grand lucky draw will also be on 15 April 2022.
- 10. To receive the one-hundred and eighty-eight dollars (\$188) EZ-Link wallet credits in their EZ-Link Wallet, winner(s) must:
 - i. Activate their EZ-Link Wallet on the EZ-Link app before the expiry date of the redemption code: and
 - ii. Enter the redemption code that will be sent via the registered email address on their EZ-Link app account.
 - iii. If the redemption code is not redeemed by its expiry date, the redemption code will be forfeited.
- 11. Winners will receive the mini prize via the registered address in their EZ-Link App within six (6) weeks from the last day of each qualifying period.
- 12. Winners will receive the grand prize via the registered address in their EZ-Link App within six (6) weeks from the last day of the Campaign.
- 13. EZL reserves the rights to withdraw and forfeit the prize(s).

- 14. EZL reserves the right to postpone the lucky draw dates without any further notice or liability to any party.
- 15. Users would need to update their EZ-Link App profile information before or within the Campaign Period. Incomplete or invalid EZ-Link App profile information shall not be entitled to receive the prize(s).
- 16. The Esso vouchers will be mailed to the winners' registered address in their EZ-Link App profile.
- 17. All EPS transactions made during the Campaign Period must be posted and captured in EZ-Link's system within the Campaign Period in order to qualify for this Campaign.
- 18. EZL shall not be responsible for any failure or delay in the posting of EPS transactions, which may result in any customer being omitted from this Campaign, or any failed deductions at any EPS that may result in less EPS transactions.
- 19. Prizes are not transferrable, exchangeable, refundable or redeemable for cash/credit in kind. Prizes also cannot be used to offset against any outstanding amounts owed to EZL prior to this Campaign.
- 20. The Campaign is subject to the General Conditions of Issue and use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at https://www.ezlink.com.sg/terms/#ezlink-mobile-app.
- 21. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Campaign (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
- 22. When a qualified winner received or redeems his/her prize, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZL reserves the right to changes these Terms and Conditions from time to time in its discretion to the extent permitted by law.
- 23. EZL reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZL deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
- 24. EZL's decision on all matters relating to the Campaign shall be final. No correspondence or claims will be entertained.
- 25. EZL reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend, or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures,

marketing or promotional materials relating to this Campaign, these Terms and Conditions shall prevail.

26. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

Correct as of 27 December 2021