

Terms and Conditions – Support local with your EZ-Link Wallet & Win (1 Nov – 31 Dec)

1. These terms and conditions (“Terms and Conditions”) shall apply to the “Support local with your EZ-Link Wallet & Win” campaign organised by EZ-Link Pte Ltd.

2. Eligibility

This “Support local with your EZ-Link Wallet & Win” campaign is only open to registered EZ-Link Wallet users.

3. Qualifying Period, Campaign Mechanics and Lucky Draw Dates

3.1 The “Qualifying Period” will be from 1st November 2021 to 31st December 2021.

3.2 Campaign Mechanics:

- i. One (1) lucky draw chance will be allocated for every spend transaction of minimum two Singapore dollars (S\$2) made with the EZ-Link Wallet at eligible hawkers, coffee shops and canteens.
- ii. Spend transactions must be made within the Qualifying Period mentioned above in Clause 3.1.
- iii. Two (2) EZ-Link Wallet spenders will be selected to win a Dyson product as outlined in Clause 4.1.
- iv. The lucky draw winners will be selected and contacted by EZ-Link by 31st January 2022 or earlier.
- v. The top twenty (20) merchants with the highest transaction volume during the Qualifying Period defined in Clause 2.1 will be shortlisted for public voting on EZ-Link’s Facebook page in January 2022.
- vi. The top ten (10) voted merchants will each win one-hundred and eighty-eight Singapore dollars (S\$188) cash prize from EZ-Link, as described in Clause 4.2.

3.3 Calculation of qualifying spend is based on the transaction date of local spend made with the EZ-Link Wallet at eligible hawkers, coffee shops and canteens.

3.4 Qualifying Spend is based on transacted local sales made on the EZ-Link Wallet with accepted SGQR at eligible locations mentioned in Clause 3.3 and excludes any cancelled, disputed, reversed, refunded, unauthorised/fraudulent transactions or any other non-qualifying transactions as determined by EZ-Link.

3.5 The top ten (10) merchants will be determined based on a combination of top transaction volume during the Qualifying Period and voting by the public via EZ-Link’s Facebook as mentioned in Clause 3.2.v and 3.2.vi. In the event of a tie in votes, transaction volume and value will be considered where higher transaction volume and value will take precedence.

3.6 All transactions made during the Qualifying Period must be posted and captured in EZ-Link’s system within three (3) days from the Transaction date, within the Qualifying Period, in order to qualify for this campaign.

3.7 EZ-Link shall not be responsible for any failure or delay in the transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, postal or telecommunication authorities or any other party which may result in any spender being omitted from the lucky draw.

3.8 The winners will be contacted by EZ-Link for prize fulfilment and the name of the winners will be announced on EZ-Link's communication channels.

4. The Prizes, Winners and Gifts

4.1 Lucky draw prizes for EZ-Link Wallet spenders:

- i. 1 qty of Dyson Hair Dryer worth S\$599
- ii. 1 qty of Dyson Cool Desk Fan worth S\$479

4.2. Prizes for merchants:

- i. 10 x S\$188 cash

4.3. Subjected to Clause 3.2, winners will be randomly drawn from the pool of entries by means of a computerized draw.

4.4. Prizes are not transferrable, exchangeable or redeemable for cash/credit in kind. Prizes also cannot be used to offset against any outstanding amounts owed to EZ-Link prior to the winners' participation in this campaign. EZ-Link reserves the right to replace the prize pool with any prize of reasonably equivalent value.

4.5. EZ-Link reserves the right to withdraw the prize and pick a replacement winner if any winner is uncontactable within forty-eight (48) hours of notification.

4.6. Winners are decided on the sole discretion of EZ-Link and the determination according to EZ-Link's transaction records shall be final and conclusive.

5. EZ-Link will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this campaign (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.

6. When a qualified spender receives or redeems his/her prizes, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZ-Link reserves the right to change these Terms and Conditions from time to time in its discretion to the extent permitted by law.

7. EZ-Link reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZ-Link deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.

8. EZ-Link's decision on all matters relating to this campaign shall be final. No correspondence or claims will be entertained.

9. EZ-Link reserves the right to vary any of the terms and conditions herein, or withdraw or terminate this campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any

brochures, marketing or promotional materials relating to this campaign, these Terms and Conditions shall prevail.

- 10.** These Terms and Conditions shall be governed by the laws of the Republic of Singapore.