

TERMS AND CONDITIONS – SMU x EZ-Link: Fastest Fingers Win Contest

1. These terms and conditions (“Terms and Conditions”) shall apply to the SMU x EZ-Link: Fastest Fingers Win Contest (“Campaign”) organised by EZ-Link Pte Ltd (“EZL”).
2. By registering or taking part in this Campaign, you agree to be bound by these Terms and Conditions and the decision(s) of EZL in relation to and in connection with this Campaign.
3. This Campaign is valid from 3:00PM on 12th August 2021 to 3:00PM on 14th August 2021 (“Campaign Period”).
4. To qualify under the terms of this Campaign, you must fulfil all of the following criteria:
 - a. Must be a student or employee of Singapore Management University (“SMU”) and holds a valid SMU email address.
 - b. Must be a Singaporean Citizen/Permanent Resident or holds a valid Singapore Student Pass.
 - c. Must submit their valid SMU email address via the google form link through the Vivace 2021 Portal, through the “Partners & Deals” Link under EZ-Link Logo.
 - d. Entries submitted before or after the Campaign Period will not be taken into consideration.
5. Be the first nine (9) eligible submissions (“Winner”) as per the criteria stated in clause 4. EZL reserves the right to deem any submission as ineligible without any notice or liability to any party.
6. Each Winner will receive a redemption code to redeem \$10 in EZ-Link Wallet credits (“Prize”).
7. To receive the Prize in his/her EZ-Link Wallet, each Winner must complete the following steps:
 - a. Winners must register for an account on the EZ-Link app.
 - b. Winners must activate their EZ-Link Wallet on their EZ-Link app.
 - c. Winners will receive a redemption code via the SMU e-mail address that they provided.
 - d. Winners must enter their redemption code via the “Have a redemption code?” link under the “Discover” tab of the EZ-Link app.
8. The redemption code for the Prize will be sent via e-mail within four (4) to six (6) weeks after the end of this Campaign. In the event the Prize is not redeemed within four (4) weeks from the date of the e-mail, EZL reserves the rights to forfeit the Prize.
9. The Prize cannot be used to offset against any outstanding amounts owed to EZL prior to this Campaign. Refunds and/or exchanges of the Prize will not be entertained by EZL.
10. EZL shall not be responsible for any failure to register an EZ-Link app.
11. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the campaign (including but not limited to any error in computing any

qualifying user, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.

12. EZL's decision on all matters relating to the Campaign shall be final. No correspondence or claims will be entertained.
13. EZL may vary the Terms and Conditions, or withdraw or terminate the Campaign at any time without any notice or liability to any party. In the event of any inconsistency between Terms and Conditions and any brochures, marketing or promotional materials relating to this Lucky Draw, Terms and Conditions shall prevail.

Correct as of 23rd July 2021.