

## **TERMS AND CONDITIONS – “EZ-LINK WALLET’S GET, SPEND & EARN!” CAMPAIGN**

1. These terms and conditions (“Terms and Conditions”) shall apply to the **“EZ-Link Wallet’s Get, Spend & Earn!”** (“Campaign”) organised by EZ-Link Pte Ltd (“EZL”).
2. By taking part in this Campaign, users agree to be bound by these Terms and Conditions and the decision(s) of EZ-Link in relation to and in connection with this Campaign.
3. The terms and conditions governing this Campaign incorporates the General Conditions of Issue and use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at <https://www.ezlink.com.sg/terms/#ezlink-mobile-app>. If there is any conflict or inconsistency between these Terms and Conditions and other terms and conditions, these Terms and Conditions will prevail.
4. Users consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of their personal data by/to EZL and such other third party for the purpose of the Campaign and users confirm that they agree to be bound by the terms of the EZL Privacy Policy, a copy of which can be found at <https://www.ezlink.com.sg/contact-us/personal-data-protection>.
5. This Campaign will be held from 28 June 2021, 00:00hrs to 18 July 2021, 23:59hrs (“Campaign Period”).
6. To qualify for this Campaign, users must fulfil the following criteria (“Criteria”):
  - a. Users must not have activated their EZ-Link Wallet before the start of the Campaign Period;
  - b. Users must have a valid account on the EZ-Link Mobile Application during or before the expiry of the Campaign Period;
  - c. Only applicable to NEW EZ-Link Wallet users who have activated their EZ-Link Wallet during the Campaign Period. Once their EZ-Link Wallet has been activated, users must top-up a minimum of \$20 to their EZ-Link Wallet; and
  - d. Users must perform at least three (3) transactions (no minimum spend) with EZ-Link Wallet at retail outlets within the Campaign Period.
7. The first 800 successful qualified users who meet the Criteria (see Clause 4c) during the Campaign Period will be entitled to receive \$1 in EZ-Link Wallet credits (“Incentive”).
8. Thereafter, the first 400 users who have performed at least 3 transactions with their EZ-Link Wallet at retail points (see Clause 4d) will be eligible to receive \$5 in EZ-Link Wallet credits (“Additional Incentive”).
9. For the avoidance of doubt, one activated EZ-Link Wallet (activated during the Campaign Period) is entitled to receive an Incentive once and an Additional Incentive once (only first 400 users, see Clause 6).
10. To receive an Incentive and/or an Additional Incentive in their EZ-Link Wallet, qualified users must enter a redemption code under the “Discover” tab in their EZ-Link Mobile Application.
11. The redemption code for the Incentive and/or the Additional Incentive will be sent via email to the qualified users’ registered email addresses within six (6) weeks after the last day of the Campaign. In the event the Redemption Code for the incentive and/or Additional Incentive is

not redeemed within four (4) weeks from the date of the email, EZL reserves the rights to forfeit the Incentive and/or the Additional Incentive.

12. Upon receiving the EZ-Link Wallet credits, the risk of loss and title for the EZ-Link Wallet credits passes to the qualified user. Qualified users are solely responsible for keeping their EZ-Link Wallet credits safe and preventing it from any unauthorised use. EZL shall not be liable to the users once their EZ-Link Wallet credits are used, regardless of whether it is used by the qualified user or any other third party. EZL shall not be responsible in the event that any EZ-Link Wallet credits are lost, or used without the users' permission.
13. The Incentive and Additional Incentive cannot be used to offset against any outstanding amounts owed to EZL prior to this Campaign. Refunds and/or exchanges of the Incentive and/or Additional Incentive will not be entertained.
14. EZL shall not be liable for any failure of any EZ-Link Wallet credits to work in the manner described in these Terms and Conditions caused by a third party such as the failure of the internet, of a computer, mobile or other devices used to access the internet, or of an internet service or mobile network provider. For the avoidance of doubt, the user acknowledges and agrees that his/her use of the EZ-Link Wallet credits may entail additional charges with his/her mobile services provider and he/she shall be solely responsible and liable for any such charges.
15. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Campaign (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
16. When a qualified user receives or redeems his/her EZ-Link Wallet credits, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZL reserves the right to change these Terms and Conditions from time to time in its discretion to the extent permitted by law.
17. EZL reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZL deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
18. EZL's decision on all matters relating to the Campaign shall be final. No correspondence or claims will be entertained.
19. EZL may vary these Terms and Conditions or suspend or terminate the Campaign without any prior notice or liability to any party.

*Correct as of 21<sup>st</sup> June 2021*