TERMS AND CONDITIONS - "PARK WITH REWARDS" CAMPAIGN

- 1. These terms and conditions ("Terms and Conditions") shall apply to the <u>"PARK WITH REWARDS"</u> ("Campaign") organised by EZ-Link Pte Ltd ("EZL").
- 2. By taking part in this Campaign, you agree to be bound by these Terms and Conditions and the decision(s) of EZL in relation to and in connection with this Campaign.
- 3. This Campaign will be held from 19th April 2021 00:00 hrs to 2nd May 2021 23:59 ("Campaign Period").
- 4. To qualify for this campaign, you must fulfil all of the following criteria ("Criteria"):
 - a. You must have a valid account on the EZ-Link App within or before the expiry of the Campaign Period;
 - b. You must have added an active EZ-Link Card to your EZ-Link App account within or before the campaign period
 - c. You must not have any EPS transaction within the past One (1) year before the campaign period from 19 April 2020 to 18 April 2021 on any of the EZ-Link Cards added to your EZ-Link App
 - d. You must perform at least two (2) transactions at Electronic Car Parks (EPS transactions) that accept CEPAS-compliant cards within the Campaign Period
- 5. The first 500 successful qualified users who meet the Criteria during the Campaign Period shall be entitled to receive a \$3 EZ-Link Wallet credit ("Incentive"). For the avoidance of doubt, one registered account is entitled to receive the Additional Incentive once, regardless of the number active EZ-Link Cards added to the EZ-Link App.
- 6. The first 200 new sign-ups of EZ-Link app who fulfil the Criteria will receive an additional of one \$2 EZ-Link Wallet credit and one \$8 Sindo Ferry Domestic Ticket ("Additional Incentive"). For the avoidance of doubt, one registered account is entitled to receive the Additional Incentive once, regardless of the number active EZ-Link Cards added to the EZ-Link App.
- 7. To qualify as a new EZ-Link App user for the purposes as set out in Clause 6 above, participants must:
 - a. Not have registered for an EZ-Link app account at any point in time before the Campaign Period; and
 - b. Register for a new EZ-Link account within the campaign period.
- 8. To receive the Incentive in the EZ-Link Wallet, participants must:
 - a. Activate the EZ-Link Wallet on the participant's EZ-Link app within the Campaign period; and
 - b. Enter the redemption code that will be send via the registered email address on the participant's EZ-Link app under the "Discover" tab.

- 9. The redemption code for the Incentive and Additional Incentive will be sent via email within six (6) weeks after the last day of the Campaign. In the event when the Redemption Code for the incentive is not redeemed within four (4) weeks from the date of the email, EZL reserves the rights to forfeit the incentive.
- 10. The Incentive and Additional Incentive cannot be used to offset against any outstanding amounts owed to EZL prior to this Campaign. Refunds and/or exchange of the Incentive and Additional Incentive will not be entertained.
- 11. The Campaign is subject to the General Conditions of Issue and use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at https://www.ezlink.com.sg/terms/#ezlink-mobile-app
- 12. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Campaign (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
- 13. EZL's decision on all matters relating to the Campaign shall be final. No correspondence or claims will be entertained.
- 14. EZL may vary these Terms and Conditions, suspend, or terminate the Campaign without any prior notice or liability to any party.
- 15. EZL shall not be responsible for any failure of delay in posting of EPS transactions, which may result in any customer being omitted from this Campaign, or any failed deductions at any EPS that may result in less EPS transactions.

Correct as of 16th April 2021