

Terms and Conditions Governing the EZ-Link's 'Crossword Challenge' Promotion

("Promotion")

Participation in the exclusive promotion ("Promotion") constitutes acceptance of these Terms and Conditions.

1. The promotion is valid from **15th February to 21st February 2021**, both dates inclusive ("**Promotion Period**").
2. Promotion is open to all EZ-Link customers. To qualify for this promotion, customers ("Eligible Customers") must:
 - a) Be a registered user of the EZ-Link Mobile App ("App");
 - b) Find the hint within the App's Rewards Listing; one (1) hint will be released each day and will remain available for a period of 48 hours from the time of release;
 - c) Guess the correct words according to the hints provided and submit your completed crossword answers to EZ-Link via a direct message to our Instagram account (@ezlinksg);
 - d) The first 20 persons to submit the fully completed crossword with the correct answers will win S\$50 redemption code for use on their EZ-Link digital wallet;
 - e) The 20 winners will be announced via EZ-Link social media platforms and notified by 26th February 2021.
 - f) The winner(s) must acknowledge and/or respond to the winning notification within one week from the date of the notification, failing which EZL reserves the rights to award the prize to the next eligible winner.
3. Promotion is subject to the General Conditions of Issue and use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application, located at <https://www.ezlink.com.sg/terms/#ezlink-mobile-app>
4. EZ-Link may vary these Terms and Conditions or suspend or terminate the Promotion without any prior notice or liability to any party.
5. Participants' consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of the Participants' personal data by/to EZ-Link Pte Ltd and such other third party for the purpose of the Promotion and Participants confirm that they agree to be bound by the terms of the EZ-Link Pte Ltd's Privacy Policy, a copy of which can be found on <https://www.ezlink.com.sg/contact-us/personal-data-protection>.
6. EZ-Link assumes no responsibility for any losses or damages or expenses arising in connection with this Promotion, howsoever arising, including without limitation, from any late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect the Customers' eligibility in the Promotion.
7. EZ-Link's decision on all matters relating to the Promotion shall be final, binding and conclusive for all purposes and in any legal proceedings. No correspondence or claims will be entertained.