

## **TERMS AND CONDITIONS – SHOP & WIN**

1. These terms and conditions (“Terms and Conditions”) shall apply to the Shop & Win (“Campaign”) organised by EZ-Link Pte Ltd (“EZL”).
2. By registering or taking part in this Lucky Draw, you agree to be bound by these Terms and Conditions and the decision(s) of EZL in relation to and in connection with this Campaign.
3. The campaign is valid for the period from 16<sup>th</sup> February 2021 to 1<sup>st</sup> April 2021, with both dates inclusive (“Campaign Period”).
4. To qualify for this Campaign, you must fulfil all of the following criteria:
  - a. Purchase an EZ-Link card, charm or wearable from EZ-Link Flagship Store on LazMall between 16th February 2021 and 15th March 2021;
  - b. Have not registered for an EZ-Link app account before 16th February 2021;
  - c. Download and register for an account on EZ-Link app within the Campaign Period;
  - d. Add the CAN ID of the EZ-Link card, charm or wearable purchased from EZ-Link Flagship Store on LazMall onto the EZ-Link app account on or before 1st April 2021;
  - e. Submit the required details on [www.ezlink.com.sg/Shop-Win](http://www.ezlink.com.sg/Shop-Win);
  - f. Stand a chance to be 1 of the 50 winners to win \$20 EZ-Link Wallet credit.
5. There will be one draw for the Lucky Draw; and Fifty (50) winners will be picked for the Lucky Draw. EZL reserves the right to postpone the draw dates without any notice or liability to any party. The draw date as of the effective date of this Terms & Conditions shall be on the 30<sup>th</sup> April 2021.
6. Each winner will receive a \$20 EZ-Link Wallet credit each (“Prize”).
7. To receive the Prize in the EZ-Link Wallet, each winner must complete the following steps:
  - a. Winner must activate their EZ-Link Wallet on their EZ-Link app;
  - b. Winner will receive a “Redemption Code” each via the registered e-mail address on their EZ-Link app; and
  - c. Winners must enter their Redemption Code via the “Have a redemption code?” link in the “Discover” tab of their EZ-Link app.
8. The Redemption Code for the Prize will be sent via e-mail four (4) to six (6) weeks after the end of this Campaign. In the event when the Redemption Code for the Prize is not redeemed within four (4) weeks from the date of the e-mail, EZL reserve the rights to forfeit the Prize.
9. The Prize cannot be used to offset against any outstanding amounts owed to EZL prior to this Lucky Draw. Refunds and/or exchange of the Prize will not be entertained.
10. EZL shall not be responsible for any failure to register an EZ-Link app and adding an EZ-Link card, charm or wearable set out in Clause 4 of the terms of this Campaign.

11. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the campaign (including but not limited to any error in computing any qualifying user, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
12. EZL's decision on all matters relating to the Campaign shall be final. No correspondence or claims will be entertained.
13. EZL may vary the Terms and Conditions, or withdraw or terminate the Campaign at any time without any notice or liability to any party. In the event of any inconsistency between Terms and Conditions and any brochures, marketing or promotional materials relating to this Lucky Draw, Terms and Conditions shall prevail.

*Correct as of 4<sup>th</sup> February 2021.*