

Terms and Conditions Governing the 'Santa's Haul-iday Auction' Promotion

("Promotion")

Participation in the exclusive promotion ("Promotion") constitutes acceptance of these Terms and Conditions.

1. The promotion is valid from **14th to 25th December 2020**, both dates inclusive ("**Promotion Period**").
2. Promotion is open to all EZ-Link customers. To qualify for this promotion, customers ("**Eligible Customers**") must:
 - a) exchange 55 EZ-Link rewards points for one (1) bidding point on the EZ-Link mobile application, under the Rewards tab;
 - b) Bidders can continue to earn their EZ-Link rewards points and redeem bidding point(s) until 23:59pm on 25th December 2020;
 - c) Bidders can redeem an unlimited number of bidding points, subject to the Bidder having sufficient EZ-Link rewards points for redemption of bidding points
 - d) The top 12 bidders with the highest number of bidding points will win the following prizes in the following order (descending) or a prize of equivalent value should the item is unavailable:

| Prize no. | Prize item |
|------------------|---|
| 1 st | One night stay @ Pan Pacific Singapore (Panoramic Room) including breakfast for 2 |
| 2 nd | Fitbit Versa 2 |
| 3 rd | JBL Flip 5 Speakers |
| 4 th | \$100 Capitaland Mall vouchers |
| 5 th | \$100 Capitaland Mall vouchers |
| 6 th | \$70 Capitaland Mall vouchers |
| 7 th | \$70 Capitaland Mall vouchers |
| 8 th | \$70 Capitaland Mall vouchers |
| 9 th | \$50 EZ-Link Wallet eVoucher |
| 10 th | \$50 EZ-Link Wallet eVoucher |
| 11 th | \$50 EZ-Link Wallet eVoucher |
| 12 th | \$50 EZ-Link Wallet eVoucher |

- e) In the event of a tie in the number of bidding points, the bidder who is the first in time to achieve the said number of bidding points shall prevail. For the avoidance of doubt, the top 12 bidders will be determined first by number of bidding points, and second, where two or more bidders have the same number of bidding points, determined by the bidders who earliest achieved the said number of bidding points;
 - f) The successful bidders will be announced via EZ-Link social media platforms on 15th January 2021.
 - g) The winners(s) will be notified by EZ-Link by 15th January 2021. The winner(s) must acknowledge and or respond to the winning notification by 22nd January 2021 or EZL reserves the rights to give the prize to the next eligible winner.
 - h) The winner(s) must self-collect the prizes at EZ-Link Office from Monday to Friday between 9am to 6pm by 5th February 2021. Prizes not collected by the stipulated date will be forfeited.
- 3. Promotion is subject to the General Conditions of Issue and use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application, located at <https://www.ezlink.com.sg/terms/#ezlink-mobile-app>
 - 4. EZ-Link may vary these Terms and Conditions or suspend or terminate the Promotion without any prior notice or liability to any party.
 - 5. Participants' consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of the Participants' personal data by/to EZ-Link Pte Ltd and such other third party for the purpose of the Promotion and Participants confirm that they agree to be bound by the terms of the EZ-Link Pte Ltd's Privacy Policy, a copy of which can be found on <https://www.ezlink.com.sg/contact-us/personal-data-protection>.
 - 6. EZ-Link assumes no responsibility for any losses or damages or expenses arising in connection with this Promotion, howsoever arising, including without limitation, from any late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect the Customers' eligibility in the Promotion.
 - 7. EZ-Link's decision on all matters relating to the Promotion shall be final, binding and conclusive for all purposes and in any legal proceedings. No correspondence or claims will be entertained.