

## **TERMS AND CONDITIONS - EZ-LINK APP REFER A FRIEND PROGRAMME**

1. These terms and conditions (“Terms and Conditions”) shall apply to the EZ-Link App - Refer a Friend Programme (“Campaign”) organised by EZ-Link Pte Ltd (“EZL”).
2. By registering or taking part in this Campaign, you agree to be bound by these Terms and Conditions and the decision(s) of EZL in relation to and in connection with this Campaign.
3. The campaign is valid from 25th November 2020 to 8th December 2020 both days inclusive (“Campaign Period”).
4. To qualify as a “Referrer” under the terms of this Campaign, you must fulfil all of the following criteria:
  - a. Referrer must be registered under an existing account on EZ-Link app
  - b. Referrer must tag an active EZ-Link Card to Referrer’s EZ-Link app account (“Referrer EZ-Link Card”)
5. To qualify as a “Referee” under the terms of this Campaign, you must fulfil all of the following criteria:
  - a. Referee must not have registered for any EZ-Link app account before 25<sup>th</sup> November 2020
  - b. Referee must register for an EZ-Link app account during the Campaign Period
  - c. Referee must tag an EZ-Link Card to their EZ-Link app account (“Referee EZ-Link Card”)
6. To be eligible for the incentive set out in Clause 7 in the terms of this Campaign, a Referrer must make a successful referral of an eligible Referee to EZL during the campaign period and Referrer must complete the following steps to qualify for the incentive:
  - a. Referrer must submit the required details via the “Share the love! – Refer a friend” link under the “Discover” tab on the EZ-Link app
  - b. Referrer must enter both the Referrer EZ-Link Card and Referee EZ-Link Card 16 digit unique CAN IDs via the link and successfully submit the information to EZL
7. The Referrer and Referee will be entitled to receive a \$3 EZ-Link Wallet credit each (“Incentive”), for the first 500 successful referral made during the Campaign Period.
8. To receive the Incentive in the EZ-Link Wallet, both the Referrer and Referee must complete the following steps:
  - a. Referrer and Referee must activate their EZ-Link Wallet on their EZ-Link app
  - b. Referrer and Referee will receive a “Redemption Code” each via the registered E-Mail address on their EZ-Link app
  - c. Referrer and Referee must enter their Redemption Code via the “Have a redemption code?” link under the “Discover” tab of their EZ-Link app

9. The Redemption Code of the Incentive will be send via E-Mail within four (4) to Six (6) weeks after the end of this Campaign. In the event when the Redemption Code for the incentive is not redeemed within four (4) weeks from the date of the E-Mail, EZL reserve the rights to forfeit the incentive.
10. The Incentive cannot be used to offset against any outstanding owe to EZL prior to this campaign. Refunds and/or exchange of the incentive will not be entertained by EZL.
11. EZL shall not be responsible for any failure of submission of CAN IDs set out in Clause 6b of the terms of this Campaign.
12. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Campaign (including but not limited to any error in computing any qualifying referral, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
13. EZL's decision on all matters relating to the Campaign shall be final. No correspondence or claims will be entertained.
14. EZL may vary the Terms and Conditions, or withdraw or terminate the Campaign at any time without any notice or liability to any party. In the event of any inconsistency between Terms and Conditions and any brochures, marketing or promotional materials relating to this Campaign, Terms and Conditions shall prevail.

*Correct as of 13<sup>th</sup> November 2020.*