Frequently Asked Questions on "Park and Pay with EZ-Link Cards" Campaign

1. How do I take part in this Campaign? Is there any registration required?

You will have to successfully sign up for EZ-Reload (Auto Top-Up) with your locally issued credit card via the EZ-Link app, and select a minimum top-up amount of \$20 between the qualifying period of 16th September 2020 and 15th December 2020.

You will get 1 chance at the lucky draw after you have triggered 1 (one) auto top-up transaction and perform 5 transactions at Electronic Car Parks (EPS transactions) that accept CEPAS-compliant cards within the Qualifying Period. Every additional 5 EPS transactions made thereafter and within the Qualifying Period qualifies you for an additional chance in the lucky draw.

2. Where are the CEPAS-compliant Electronic Car Parks?

The CEPAS-compliant Electronic Car Parks are listed <u>here</u>.

3. What is the Prize for this Lucky Draw?

The prizes for winners will be \$500 worth of petrol vouchers each and 10 winners will be picked for this lucky draw.

4. What is EZ-Reload (Auto Top-Up)?

EZ-Reload (Auto Top-Up) is a free service offered by EZ-Link that automatically tops up the EZ-Link value when it has insufficient value for payment. For more details on EZ-Reload (Auto Top-Up), visit here.

5. What is the minimum auto top-up amount for EZ-Reload (Auto Top-Up) to be eligible for this campaign?

The minimum auto top-up amount is \$20.

6. How do I apply for EZ-Reload (Auto Top-Up)?

You can apply for EZ-Reload via the EZ-Link app.

7. Which credit cards are eligible for this campaign?

You may use any locally issued credit card.

8. When will the lucky draw be conducted?

The Lucky Draw will be conducted on the 7th January 2021.

9. How will I be notified of the lucky draw results?

Lucky Draw winners will be contacted by EZ-Link via email for prize fulfilment. Name of the winners will be announced on the campaign page.