

TERMS AND CONDITIONS OF EZ-PAY LUCKY DRAW “HIT THE SNOOZE BUTTON ON ERP”

Terms and Conditions

1. These terms and conditions (“Terms and Conditions”) shall apply to the EZ-Pay Lucky Draw “Hit the Snooze Button on ERP” (“Lucky Draw”) organised by EZ-Link Pte Ltd (“EZL”).
2. By registering or taking part in this Lucky Draw, you agree to be bound by these Terms and Conditions and the decision(s) of EZL in relation to and in connection with this Lucky Draw.
3. Lucky Draw is applicable to Citibank Singapore and DBS/POSB Credit/Debit Card (“Qualified Card”) members only.
4. The Lucky Draw is for new EZ-Pay sign-ups from 27th July 2020 to 26th January 2021 (both dates inclusive) (“Campaign Period”) and for EZ-Pay transactions for ERP and Carpark accepting EZ-Pay (EZ-Pay transactions) made between 31st July 2020 to 9th February 2021 (both dates inclusive) (“Qualifying Period”).
5. To qualify for the Lucky Draw, customers must fulfil all of the following criteria:
 - a. Register for a new EZ-Pay vehicle with Qualified Card and set as default card for payment for EZ-Pay during the Campaign Period;
 - b. Must be a new registered EZ-Pay vehicle i.e. the customer must not have cancelled any EZ-Pay for the participating vehicle in the last 12 months;
 - c. Registered vehicle must be active in the EZ-Pay account as of 28th February 2021
6. Customers will be automatically enrolled into the Lucky Draw when a customer:
 - a. Customer who signs up within the Campaign Period and performs five (5) successful EZ-Pay transactions within the Qualifying Period to earn one chance to win the Lucky Draw. Every additional five (5) transactions made thereafter and within the Qualifying Period qualifies a customer for an additional chance in the Lucky Draw;
 - b. Customer whose Qualified Card is a Mastercard, signs up within the Campaign Period and performs the first five (5) transactions within the Qualifying Period will enjoy two (2) chances to win the Lucky Draw. Every additional five (5) transactions made thereafter and within the Qualifying Period qualifies a customer for two (2) additional chances in the Lucky Draw
7. This Lucky Draw is not applicable for vehicle registered under any corporate entity.
8. There will be one draw for the Lucky Draw; and thirty (30) winners will be picked for the Lucky Draw. EZL reserves the right to postpone the draw dates without any notice or liability to any party. The draw date as of the effective date of this Terms & Conditions shall be on the 1st March 2021.
9. Refunds and/or exchange will not be entertained by the organiser. Prizes not collected by 30 days after notification via email will be forfeited and organizer reserves the rights to give the

prize to the reserved winner. The winner(s) must produce Identification document for verification to claim his/her prize within the stipulated dates.

10. Prizes for winner will be based on the following:
 - a. If the registered vehicle is under the "Motorcycle" category, the winner will receive \$500/- preloaded in a FEVO Prepaid Mastercard.
 - b. If the register vehicle is any other category other than the "Motorcycle" category, the winner will receive \$1,000/- preloaded in a FEVO Prepaid Mastercard.
11. All winners are required to collect the prizes at the EZL office in person.
12. EZL shall not be responsible for any failure of delay in posting of sales transactions which may result in any customer being omitted from the Lucky Draw.
13. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Lucky Draw (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
14. EZL's decision on all matters relating to the Lucky Draw shall be final. No correspondence or claims will be entertained.
15. EZL may vary the Terms and Conditions, or withdraw or terminate the Lucky Draw at any time without any notice or liability to any party. In the event of any inconsistency between Terms and Conditions and any brochures, marketing or promotional materials relating to the Draw, Terms and Conditions shall prevail.