

## TERMS AND CONDITIONS – SIMPLYGO ‘TOP UP YOUR DRIVE ON US’ CAMPAIGN

1 March – 30 April 2026

1. These terms and conditions (“Terms and Conditions”) shall apply to the “Top Up Your Drive On Us” Campaign (“Campaign”) organised by SimplyGo Pte. Ltd. (“SPL”).
2. By registering or taking part in this Campaign, users agree to be bound by these Terms and Conditions and the decision(s) of SPL in relation to and in connection with this Campaign.
3. The Campaign starts on 01 March 2026 00:00hrs and ends on 30 April 2026 23:59hrs (both dates inclusive) (“Campaign Period”). Only users with an EZ-Link Motoring Card (“Motoring Card”) shall be eligible to participate in this Campaign.
4. Campaign Mechanics
  - a. The user must have a valid account on the SPL App on or before the expiry of the Campaign Period.
  - b. The user must add their Motoring Card to their SPL App account before or during the Campaign Period.
  - c. The user must activate their EZ-Link Digital Wallet in the SPL App to qualify for the wallet credits should they win the lucky draw.
  - d. Users must clock in a minimum of three (3) qualifying transactions (ERP or Carpark) per card per week to be allocated one (1) chance in the lucky draw in addition to the following ways to gain additional chances for the lucky draw:
    - i. Motoring Cards that are already added or newly added to SPL App account, and remain unused (e.g. no transactions) in the past six (6) months prior to the respective draw period will have an additional chance for that draw period
    - ii. Examples
      - **Scenario 1:** As of Week 1, user already has a Motoring Card linked to SPL App, has been using it actively in the last six (6) months, clocks in three (3) qualifying transactions. User will then receive one (1) chance in the lucky draw for draw period Week 1.
      - **Scenario 2:** As of Week 1, user already has a Motoring Card linked to SPL App, but has not been using it actively in the last six (6) months (eg. last ERP/Carpark transaction more than six (6) months ago from start of draw period Week 1 or no transactions have been made at all), and clocks in three (3) qualifying transactions. User will then receive one (1) + one (1) = two (2) bonus chances in the lucky draw for draw period Week 1. Thereafter, user will only receive one (1) chance for each subsequent draw period(s) for this particular card if they continue to fulfil the draw requirements.

- **Scenario 3:** As of Week 1, user links a Motoring Card to SPL App during draw period Week 1, but has not been using it actively in the last six (6) months (eg. last ERP/Carpark transaction more than six (6) months ago from start of draw period Week 1 or no transactions have been made at all), and clocks in three (3) qualifying transactions. User will then receive one (1) + one (1) = two (2) bonus chances in the lucky draw for draw period Week 1. Thereafter, user will only receive one (1) chance for subsequent draw period(s) for this particular card if they continue to fulfil the draw requirements.
- e. Users who have fulfilled all conditions stated in Clauses 4.a. to 4.d. shall be entitled to a lucky draw to receive EZ-Link Digital Wallet credits (“Reward”) during the Campaign Period (up to one thousand (1000) winners per draw period). Exact amounts for each draw period are detailed in the table below.

Draw Period	Credit Rewards by	Credit Amount
Week 1 (1-8 March)	22 March	\$3 x 1000
Week 2 (9-15 March)	29 March	\$3 x 1000
Week 3 (16-22 March)	5 April	\$3 x 1000
Week 4 (23-29 March)	12 April	\$3 x 1000
Week 5 (30 March-5 April)	19 April	\$3 x 1000
Week 6 (6-12 April)	26 April	\$3 x 1000
Week 7 (13-19 April)	3 May	\$3 x 1000
Week 8 (20-30 April)	10 May	\$3 x 1000
	<b>Total</b>	<b>\$24,000</b>

- f. Each registered SPL App account is entitled to receive the Reward limited to each unique account, regardless of the number of Motoring Cards added to a particular account.
- g. Calculation of eligibility is based on the fulfilment of all set-up requirements stated in Clauses 4.a. to 4.d. above. It excludes any other non-qualifying action(s) as determined by SPL.
- h. Incomplete set-ups including inactivated EZ-Link Digital Wallets and Motoring Cards will not qualify for any Reward.
5. Reward Fulfilment
- a. The Reward will be credited into the user’s EZ-Link Digital Wallet within two (2) weeks after the user has met all eligibility requirements for each respective draw period.
- b. To qualify for the Reward, users must ensure their SPL App profile information is complete, accurate and valid, and their EZ-Link Digital Wallet is activated at the time of crediting. Incomplete or invalid App profile information shall not be entitled to receive any Reward.
- c. Rewards are limited to one thousand (1000) winners for each draw period.
6. General Conditions

- a. This Campaign is not applicable to other EZ-Link cards (except Motoring Cards).
- b. SimplyGo reserves the right to postpone the Campaign Period, withdraw and forfeit any Reward(s) without any further notice or liability to any party. All Reward(s) are available while stocks last. SimplyGo also reserves the right to adjust the quantity of Reward(s) and the chances of Reward(s) distribution at any time during the Campaign without prior notice. Any changes in the Campaign mechanics will be published in an updated version of these Terms and Conditions and in the FAQs for this Campaign, which can be found within the Top Up Your Drive On Us campaign page (<https://ezlink.simplygo.com.sg/topupyourdriveonus>).
- c. SPL reserves the right to select a replacement user under the following circumstances:
  - i. If there is difficulty crediting the Reward into the user's EZ-Link Digital Wallet.
  - ii. If any part of the user's setup is cancelled, reversed or not successfully verified.
  - iii. If it is determined that the user has breached any of the Terms and Conditions.
- d. Users who are eligible to receive the Reward(s) are decided by SimplyGo in its sole and absolute discretion and the determination of such eligible users according to SimplyGo's decision shall be final and conclusive.
- e. All Reward(s) received by the users from this Campaign are not transferrable, exchangeable, refundable, or redeemable for cash/credit in kind. All Reward(s) received also cannot be used to offset against any form of administrative payments charged by SPL or any outstanding amounts owed to SPL prior to and/or after the user's participation in this Campaign.
- f. SPL will not be responsible for any failure or delay in crediting the Reward, injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error in transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment) and/or any evidence, information, notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication authorities or any other parties, and the consequences arising from the non-receipt of such communication, or other circumstances beyond SPL's control.
- g. SimplyGo does not assume any responsibility or liability for the acts, omissions, representations, warranties, or guarantees (whether express or implied) of any merchant, nor for the quality, fitness for purpose, merchantability, or any other aspect of the goods or services provided. SimplyGo shall not be liable for any loss, damage, cost, or expense (whether direct, indirect, special, or consequential) suffered or incurred by any party arising from or in connection with any unforeseen circumstances, including but not limited to the unavailability, withdrawal, cancellation, termination, suspension, modification, or delay of the Campaign or any part thereof, regardless of the cause or reason. Participation in this Campaign is at the user's sole risk and discretion. Users are advised to directly approach and resolve any queries, disputes, claims, complaints, or issues relating to the goods or services provided by the participating merchant(s) with the relevant merchant(s).

- h. When an eligible user receives or redeems his/her Reward(s), he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. SimplyGo reserves the right to change these Terms and Conditions from time to time at its discretion to the extent permitted by law.
- i. This Campaign is subject to the General Conditions of Issue and Use for EZ-Link Cards, and the Terms and Conditions for the SimplyGo Mobile Application and EZ-Link Digital Wallet.
- j. SPL reserves the right to investigate any complaints or suspected violations of these Terms and Conditions and to take any action SPL deems appropriate, including, but not limited to reporting any suspected unlawful activities to law enforcement officials or relevant authorities and disclosing any information necessary or appropriate to such persons.
- k. SPL reserves the right to vary any of the terms and conditions herein, withdraw, suspend or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these T&Cs and any brochures, marketing or promotional materials relating to this Campaign, these T&Cs shall prevail.
- l. SPL's decision on all matters relating to this Campaign shall be final, conclusive and binding on all users and any other person. SimplyGo has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason. No correspondence or claims will be entertained.
- m. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.
- n. For terms and conditions governing all SimplyGo in-app games, please refer to <https://simplygo.com.sg/terms-and-conditions-simplygo-services/#simplygo-mobile-app-usage-terms-and-conditions>

*Updated as of 26 February 2026*