

Frequently Asked Questions - SimplyGo 'Top Up Your Drive On Us' Campaign

1. What is SimplyGo 'Top Up Your Drive On Us' about?

'Top Up Your Drive On Us' aims to reward motorists for completing motoring transactions (ERP and/or car park payments) on their registered EZ-Link Motoring cards during the campaign period (1 March to 30 April 2026). Participants stand a chance to win \$3 EZ-Link Wallet credits upon completing a minimum of three qualifying transactions (ERP and/or car park payments) with their registered EZ-Link Motoring card.

2. How do I take part in 'Top Up Your Drive On Us'?

To participate and qualify for 'Top Up Your Drive On Us', you will need to complete the following:

- a. Add your EZ-Link Motoring card to your SimplyGo account and activate EZ-Link Wallet via the SimplyGo app
- b. Make three transactions (ERP and/or car park payments) with your registered Motoring card to earn one lucky draw chance

You can earn bonus chances if:

- a. Your existing EZ-Link Motoring card has not been used (i.e. no transactions) in the past six months and you start using it during the campaign period
- b. You add a new EZ-Link Motoring card to your SimplyGo account and make three ERP and/or car park payments with it

Example of how you can earn bonus chances:

- **Scenario 1: You already have an EZ-Link Motoring card added to your SimplyGo account but have not used it in the last six months***

When you make at least three qualifying transactions with the card between 1 March and 8 March 2026, you will earn a total of **two lucky draw chances** for that week's draw.

For subsequent draws, you will only earn one chance when you continue making qualifying payments with the same card.

- **Scenario 2: You add a brand-new EZ-Link Motoring card to your SimplyGo account on 1 March 2026**

When you make at least three qualifying transactions with the card between 1 March and 8 March 2026, you will earn a total of **two lucky draw entries** for that week's draw.

For subsequent draws, you will earn only one entry when you continue making qualifying payments with the same card.

**The card's last ERP or car park transaction was completed more than six months ago from start of Campaign Period or there were no transactions made at all.*

3. What is the qualifying period for the weekly lucky draw?

The weekly lucky draws will be held between 1 March and 30 April 2026. The qualifying periods and EZ-Link Wallet crediting dates are as follows:

Lucky Draw	Qualifying Period	Rewards will be credited by
Week 1	1-8 March	22 March
Week 2	9-15 March	29 March
Week 3	16-22 March	5 April
Week 4	23-29 March	12 April
Week 5	30 March-5 April	19 April
Week 6	6-12 April	26 April
Week 7	13-19 April	3 May
Week 8	20-30 April	10 May

4. How will I know if I have won?

Winners will receive a push notification informing them that a \$3 EZ-Link Wallet credit has been credited to their Wallet. The credit will be issued within two weeks after the end of each lucky draw week – please refer to Q3 for the schedule.

5. Can I still participate in 'Top Up Your Drive On Us' if I have won the lucky draw once?

Yes, you can continue to participate in subsequent draws, provided you meet the qualifying criteria each week.

6. Can I participate in 'Top Up Your Drive On Us' with my corporate fleet card?

No, corporate fleet cards are not eligible to participate in this lucky draw.

7. Where can I purchase the EZ-Link Motoring card?

You can purchase the EZ-Link Motoring card from SimplyGo vending machines or any of our authorised resellers listed below.

- SimplyGo Vending Machines
 - Bugis Junction (L1, Bugis Shelter)
 - Bishan Junction 8 Shopping Centre (L1, Next to Citibank ATM)
 - Compass One (L1, Outside 7-Eleven)
 - Tampines Mall (L2, Next to Converse)
 - Nex (B1, Next to Citibank ATM)
 - Northpoint City (L1, Next to Poulet (South Wing))
 - Westgate (L1, Outside Sephora)
- Cheers
- 7-Eleven Stores
- Vicom Inspection Centres
- STA Inspection Centres
- Fairprice Xpress Stores

8. How do I add my EZ-Link Motoring Card to my SimplyGo account?

Download the SimplyGo app, and follow the step-by-step guide [here](#) to add your card.

9. Why do I need to activate the EZ-Link Wallet?

The lucky draw prize i.e. \$3 EZ-Link Wallet credit will be issued directly to your EZ-Link Wallet.

10. Am I allowed to participate in 'Top Up Your Drive On Us' with multiple EZ-Link Motoring cards?

Yes, you can earn more lucky draw chances if you complete the qualifying transactions with multiple EZ-Link Motoring cards.

11. Where can I get help if I have issues participating in 'Top Up Your Drive On Us'?

Please contact us via the [eFeedback form](#) if you require any assistance.